**STUDENT AFFAIRS FAQ**

**Residence Life**

**Is Fayetteville State University open?**

Yes. Fayetteville State University if open and operational.

**Why is the University extending Spring Break and moving classes to online classes on March 23, 2020?**

Gov. Roy Cooper has declared a state of emergency in North Carolina in response to the coronavirus-COVID-19. The University is acting to ensure the safety of our students. The goal is to minimize situations in which members of our community might be exposed to those who have COVID-19, and to protect our students, faculty and staff.

**Do I have to move out of my room?**

FSU strongly encourages residential students to remain off-campus or to move off campus if they are currently in a residence hall. This will lower the on-campus population and reduce the opportunity for coronavirus transmission that may be found in concentrated groups.

**If I choose to stay on campus, will everything be as normal?**

No. Students who do remain in on-campus housing should be aware that access to many facilities and services including dining, post office, recreation, and libraries may be limited. Residential communities will also practice social distancing and will cease in-hall visitation to reduce risks.

**Can I come back to campus to pick up items?**

Yes. Please inform hall staff of your time and date.

**If I check-out early for the Spring Semester, will I have to take all my items with me?**

Yes. Everyone deciding to check-out must completely remove all personal belongings or make specific arrangements through your hall staff for later retrieval.

**Is it necessary to fill out the Emergency Housing Survey?**

Yes. For accountability and to prepare collective resources for support, everyone must indicate their housing intent by completing the Emergency Housing Survey before ***March 22nd.***

**What Should I bring home if I’m not sure how long this will last or if I’m coming back:**

Take home items you routinely, especially electronics and valuables. Books, computers, and items needed to complete your course work are essential. Don’t forget any medications.

**Are there housing and dining reimbursement for students who leave?**

No decision has been made regarding any refunds or reimbursements for tuition and fees. More information will be provided when available. Please note we are beyond the 8week pro-ration date for housing and meal plans, there are no refunds. More information will be provided when available.

**Will I have access to Blackboard at Home**?

Yes. Classes that can, will be transitioning to online courses so you can use your laptop or any other devices you used to do schoolwork.

**If I pack up and leave, do I check out and return my key?**

Yes. You will remove your belongings and return your keys as you would during normal check out.  There are also locked key drop boxes outside of Williams Hall and University Place Apartments.

**Will the application and assignment process continue for the 2020-2021 academic year?**

Yes, all processes will remain open in The Housing Director or THD, this is an online process. All Upperclassmen, First Time Freshman and Transfer students can still log in and select spaces, de-assign, and cancel. Potential Services that may be limited or not possible if the front office is closed:

* Remember to Pay the $125.00 Nonrefundable housing application annual processing fee
* Make sure your desired roommates are applying and paying as well.

**When will the residence halls open again?**

We anticipate that the residence halls will reopen during summer school, however a lot remains uncertain.  Stay tuned for campus announcements.

**Student Health Services**

**Is Student Health Services still open?**

Yes. The clinic is open Monday-Wednesday-Friday from 9 AM to 1 PM and Tuesday & Thursday 12 Noon to 4 PM. A provider and nurse are available during these times. Students are encouraged to call to schedule a same-day or routine appointment. If you have flu-like symptoms, a fever, and/or respiratory difficulty, then please call the clinic at 672-1259 and remain outside so we may meet you at one of the clinic entrances.

**Will my Student Health Plan work with providers not employed at FSU?**

The providers must be in-network. The students should call the clinic at 672-1259 or the Student Blue Customer Service line at 1-888-351-8283 to identify the status of the proposed provider. You may also access the Student Blue website www.studentbluenc.com/fsu for information on providers. If you access an out-of-network provider, then out-of-network pricing will apply.

**Can I tele-health meet with Student Health provider?**

We are in the process of setting up tele-health services. Please call the clinic at 672-1259 and we will provide guidance on where to seek medical care if you are not in Fayetteville, NC. Our goal is to have your medical needs addressed.

**Can I still use Student Blue after hours for emergency health concerns?**

Yes. Your Student Blue Health insurance may be used for after-hours concerns or care. You may also call the Student Blue Health Insurance After Hours Nurse Advice Line at 1-877-477-2424.

**Do I have to report if I have COVID-19 if I am no longer on campus? How do I report?**

Yes, because COVID-19 is a reportable disease in North Carolina. All health care providers and labs are required to inform NCDHHS of testing for the virus so the appropriate public health response can be coordinated for a positive test.

If you develop symptoms within 14 days after travel from an affected area or have contact with a person known to have COVID-19, you should call your health care provider, FSU Student Health Services, or your local health department to discuss your symptoms.

**Does Student Health perform COVID-19 testing?**

Currently the North Carolina Medical Board has recommended healthy individuals with no underlying health concerns not be tested. If testing is warranted, then the testing for COVID-19 can only be done in consultation with a health care provider or local health department. If you are undergoing testing, then you are expected to stay in isolation until the results are back. If you are positive, then there will be further coordination with the Cumberland County Health Department.

**Will the student Health services Pharmacy remain open?**

Yes, the pharmacy hours are the same as the provider’s hours.

**Can I get my prescriptions filled remotely?**

The provider must evaluate you before he/she will write you a prescription. You may get your prescription filled at any local pharmacy.

**What is social distancing?**

Social distancing or maintaining a minimum distance of 6 feet away from others is recommended at this point on a community level.

**What is the difference between self-monitoring, isolation and quarantine?**

These are protective measures used to prevent the spread of COVID-19 among people who may have been exposed.

Self-monitoring is for those that may have been exposed to a person with COVID-19, and they should monitor themselves for symptoms. Symptoms of COVID-19 include fever, cough, and shortness of breath. If they develop symptoms (fever, cough and shortness of breath) during the self-monitoring period, they should self-isolate, limit contact with others, and seek advice by telephone from a healthcare provider or their local health department to determine whether medical evaluation is needed.

Quarantine is for people who were exposed to a person with a confirmed case of COVID-19 but are not experiencing symptoms. Contact your local provider, FSU Student Health Services, or local health department if you are unsure if you should self-quarantine.

Isolation separates people who are sick from those who are well. The people who tested presumptive positive and positive in North Carolina are in isolation.

***Source: CDC website/Cumberland County Website/ NCDHHS***

**Center for Personal Development (CFPD)**

**Counseling & Student Disability Services**

**Is the Center for Personal Development still open?**

Yes. Effective March 23, 2020, The Center for Personal Development (CFPD) shifted all services (Counseling & Student Disability Services) to telephonic support.  Your emotional well-being and academic progress, during this time, is our number one concern. For further assistance, please contact the CFPD by phone at 910-672-1222 M – F, 8am-5pm. To inquire about counseling services, please send an email to [counselingservices@uncfsu.edu](mailto:counselingservices@uncfsu.edu). To inquire about disability services, please send an email to [disabilityservices@uncfsu.edu](mailto:disabilityservices@uncfsu.edu).

**In addition to Counseling and Student Disability Services, does the Center for Personal Development provide any other services to students?**

Yes, on behalf of students, the Center for Personal Development sends out excused absence notifications, to instructors, for documented missed days. Examples of documented missed days include: court dates, medical emergencies, doctor appointments and death in the family. For more information about this service or to send in documentation, please contact Ms. Victoria Ratliff, M – F, 8am-5pm at 910-672-1222 or via email at [vratliff@uncfsu.edu](mailto:vratliff@uncfsu.edu).

**Counseling Services**

**What specific counseling services are offered by the Center for Personal Development?**

Mental Health and Substance Use Counseling services are provided by Licensed Clinical Mental Health Counselors (LCMHC) in the Center for Personal Development. Counseling services are confidential and free to currently enrolled students. Services include: comprehensive evaluations, individual, couples and group counseling, consultations and referral services.

Secondly, the CFPD offers a comprehensive Substance Abuse Prevention Program aimed at: informing the campus community about the impacts of substance use/abuse, encouraging students to choose healthy lifestyles and supporting students who choose not to use alcohol and other drugs.

Lastly, the CFPD counseling staff offer transformative experiences (i.e., workshops, presentations, small groups, screenings) to engage our students based on their needs and interests.  CFPD also has handouts and resource information on a variety of mental health and substance use topics that are available for students, faculty and staff.

**Who can I talk to if I need mental health counseling or support right now?**

Counseling Resources

1. **Center for Personal Development (CFPD) – FSU Counseling Center**

* 910-672-1222
* [counselingservices@uncfsu.edu](mailto:counselingservices@uncfsu.edu)
* Available M - F, 8am - 5pm

1. **FSU Police and Public Safety (Emergency Services)**

* 910-672-1775 or 1911
* Available 24/7

1. **North Carolina LME - MCOs crisis phone numbers:** please use the following link:

<https://www.ncdhhs.gov/providers/lme-mco-directory>

* Once you click on the link, counties will be listed under one of the LME - MCOs
* Find your county and you will see the 24- hour crisis line phone number to contact for your area
* Available 24/7

1. **Local Emergency Rooms**

* Or contact 911

1. **Out of State Residents**

* CFPD Counselors will assist in linking you to services within your state
* You can also contact your state or county of residence’s 24-hour access/crisis line for assistance

On-Line Counseling Resources\*

1. **Woebot- Offered by Student Blue** <file:///C:/Users/dhall9/AppData/Local/Microsoft/Windows/INetCache/Content.Outlook/IWQNX2P0/woebot_poster_fsu.pdf>
2. **Better Help\***

<https://www.betterhelp.com/>

1. **Talk Space\***

<https://lp.talkspace.com/try>

1. **Healthsapiens\***

<https://healthsapiens.com/>

1. **Top 10 online-therapy services\***

<https://www.top10.com/online-therapy/comparison>

**\****There are individual fees associated with utilizing these on-line counseling services.*

**What other resources I can access to support my emotional well-being?**

Hotlines

For immediate assistance, you can contact the following hotlines. Please know that Hotlines are not the same as therapy sessions. Hotlines are staffed by specially trained volunteers that assist you through your situation.

1. **National Alliance on Mental Illness (NAMI)**

* 1-800-950-NAMI
* Text “NAMI” to 741741
* Available M-F, 10am - 6pm

1. **SAMHSA Disaster Distress Helpline**

* 1-800-985-5990
* Text “TalkWithUs” to 66746
* Available 24/7

1. **SAMHSA Helpline**

* 1-800-662-4357
* Available 24/7

1. **Suicide Hotline**

* 1-800-273-8255
* Available 24/7

1. **Trevor (LGBTQ)**

* 1-866-488-7386
* Available 24/7

1. **Veterans Crisis Line**

* 1-800-273-8255 press 1
* Available 24/7

**How do I maintain my emotional well-being during a pandemic or traumatic event?**

It is important that you take care of yourself during a pandemic or traumatic event. Listed below are a few self-care & coping strategies that can be incorporated into your daily routine.

Stay informed Avoid excessive media coverage

Exercise regularly Meditate or utilize breathing exercises

Relaxation techniques Practicing positive self-talk

Talking to a friend or loved one Laughter

Good sleep hygiene Healthy eating

Taking breaks Asking for help

Counseling

Additional self-care apps can be found on CFPD’s website: <https://www.uncfsu.edu/faculty-and-staff/divisions-departments-and-offices/division-of-student-affairs/center-for-personal-development/self-help-apps>

For more information on maintaining emotional well-being during a pandemic or traumatic event, please click on the following links:

[**https://www.redcross.org/content/dam/redcross/atg/PDFs/Be\_Red\_Cross\_Ready/EmotionalHealth.pdf**](https://www.redcross.org/content/dam/redcross/atg/PDFs/Be_Red_Cross_Ready/EmotionalHealth.pdf)

[**https://emergency.cdc.gov/coping/index.asp**](https://emergency.cdc.gov/coping/index.asp)

[**https://emergency.cdc.gov/coping/selfcare.asp**](https://emergency.cdc.gov/coping/selfcare.asp)

**Student Disability Services**

**What is Student Disability Services?**

Student Disability Services provides academic/ support services for students and faculty to ensure maximum, participation of our students with disabilities, in the full educational experience. Fayetteville State University, with its commitment to the development of self-esteem and dignity in all members of the academic community, provides reasonable accommodations to students who qualify to receive these services.

General services offered are: testing accommodations, assistive technology, interpreting services and note-taking services. In addition, Student Disability Services provides advocacy, and non-academic advising services when needed.

**How do I get more information and/ or apply for Student Disability Services?**

For more information or for students who would like to apply for services, please contact Ms. Victoria Ratliff at 910-672-1222 M – F, 8am-5pm or you may send general inquiries to [disabilityservices@uncfsu.edu](mailto:disabilityservices@uncfsu.edu).

**I am currently registered with Student Disability Services. Will accommodations be available remotely?**

Yes, students who are currently registered with Student Disability Services will continue to receive reasonable accommodations while taking classes on-line.

Students are encouraged to contact their instructors to discuss how accommodations will be implemented once classes resume (on-line) on March 23, 2020.

**Career Services**

**Career Services Operations for Remainder of Spring 2020 Semester *and***

**Available Services to Online/Distance Education Students on a 24/7 Basis**

**While FSU Offices are closed for the remainder of the Spring 2020 semester, what services are available to students who are off-campus temporarily and/or are designated as online (distance education) students?**

**CURRENTLY FSU ONLINE CAREER SERVICES AVAILABLE INCLUDE:**

* **Visit the Career Services Website for the following online tools/services**:

<https://www.uncfsu.edu/life-fsu/student-services-and-organizations/career-services>

***CAREER ASSESSMENT TOOLS***

* **If needed, do a Personality Assessment to Determine Career Interests and Best Fit using the Focus 2 Assessment Tool**   (A Career, Major and Education Planning System) <https://www.focus2career.com/Portal/Login.cfm?SID=779>
* **If needed, visit the "What You Can Do with Your Major" [LINK**] [https://www.uncfsu.edu/life-fsu/student-services-and-organizations/career-services/for-students/top-careers-and-skills](https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.uncfsu.edu%2Flife-fsu%2Fstudent-services-and-organizations%2Fcareer-services%2Ffor-students%2Ftop-careers-and-skills&data=02%7C01%7Cmmclean1%40uncfsu.edu%7C915d3fc0b3aa46ba478908d735fa8de7%7Cb2e1e6f464f148729da1ca8a9a7c41f7%7C0%7C0%7C637037222552067628&sdata=G7xWV%2Fg4PNpLPxQXfyggxWJs4PXkMRno7vRAXJMCIiM%3D&reserved=0)
  + Provides information about employment related to majors

***JOBS AND INTERNSHIP PREPARATION AND SEARCH TOOLS***

* **To search for current jobs or internships, utilize the ”Handshake Online Tool and Database”**:  [https://uncfsu.joinhandshake.com/login](https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Funcfsu.joinhandshake.com%2Flogin&data=02%7C01%7Cmmclean1%40uncfsu.edu%7C915d3fc0b3aa46ba478908d735fa8de7%7Cb2e1e6f464f148729da1ca8a9a7c41f7%7C0%7C0%7C637037222552067628&sdata=pnDF9VvJ9MzzAnx%2Fs3skz1ULPXigjztEKFu%2F7l6aG7c%3D&reserved=0)
  + For Students
    - Create individual profile (If you have not done so already)
    - Upload Resume - Employers can seek students of interest (See ***“Optimal Resume”*** information below if you need to create a resume.)
    - Students can find employers of interest based on employer name, industry type, geographic location, academic major, part-time, full-time; and more
* **For resume assistance if you do NOT have a first draft, use the Optimal Resume online tool at:**  [https://uncfsu.optimalresume.com/](https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Funcfsu.optimalresume.com%2F&data=02%7C01%7Cmmclean1%40uncfsu.edu%7C915d3fc0b3aa46ba478908d735fa8de7%7Cb2e1e6f464f148729da1ca8a9a7c41f7%7C0%7C0%7C637037222552077623&sdata=9OxtKQgMkSMjNOVn2kWVBk%2BfvYAPUPV1uREyjE6WOD4%3D&reserved=0)
  + Use the “Resume and Letter Builder” feature and create a draft.
  + Submit draft to the Office of Career Services by email for review to: ([careerservices@uncfsu.edu](mailto:careerservices@uncfsu.edu))
  + Make revisions after review and resubmit for final approval.
  + Upload final resume in Handshake profile and/or send to employer of interest.
* **For resume assistance if you DO have a draft, then:**
  + Submit to the Office of Career Services by email for review ([careerservices@uncfsu.edu](mailto:careerservices@uncfsu.edu))
  + Make revisions after review and resubmit for final approval.
  + Upload final resume in Handshake profile and/or send to employer of interest.
* **For Interview Preparation, utilize the “Interview Stream” online tool at:**  [https://uncfsu.interviewstream.com/Account/Login?ReturnUrl=%2f](https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Funcfsu.interviewstream.com%2FAccount%2FLogin%3FReturnUrl%3D%252f&data=02%7C01%7Cmmclean1%40uncfsu.edu%7C915d3fc0b3aa46ba478908d735fa8de7%7Cb2e1e6f464f148729da1ca8a9a7c41f7%7C0%7C0%7C637037222552077623&sdata=JUzf8VzMpOucMsqG9CGoe0SPmzHvJs%2FQSXcVdMTETuQ%3D&reserved=0)
  + Assists with interviewing preparation and techniques
  + Features and Resources
    - InterviewSuite feature including tips, advice, key questions, and topics:   [https://training.interviewstream.com/interviewsuite/](https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Ftraining.interviewstream.com%2Finterviewsuite%2F&data=02%7C01%7Cmmclean1%40uncfsu.edu%7C915d3fc0b3aa46ba478908d735fa8de7%7Cb2e1e6f464f148729da1ca8a9a7c41f7%7C0%7C0%7C637037222552087622&sdata=y7fZF5bGrSvpZRy%2ByD0%2BIeJj9%2FLLHBq%2B0R6YfMIVOTE%3D&reserved=0)
    - InterviewStream Pre-Recorded Video Interview Best Practices
    - Elevator Pitch Guide
    - Practice interviews based on position types with pre-determined questions to answer
    - You can receive feedback from anyone with an email address.
    - Self-Evaluation: Verbal Communication, Non-Verbal Communication, and Other Considerations for Improvement

**While FSU Offices are closed for the remainder of the Spring 2020 semester, is it possible to obtain Career Counselor services or to reach other staff?**

**The Office of Career Services will continue to provide Career Counselor services on a somewhat limited basis as follows:**

* Career Counseling services will be provided to students based on Career Counselor staff availability. Appointments are preferred and recommended. Career Counselors are:
  + Ms. Daisy Osborn. Assistant Director of Career Services & Career Counselor
  + Ms. RaShaunda Ashford, Career Counselor
* To make an appointment, please do the following:
  + Send an email to [careerservices@uncfsu.edu](mailto:careerservices@uncfsu.edu) and request an appointment with a Career Counselor. Briefly include what you need.
  + Appointments can be by phone, email, Skype or Zoom.
  + A Career Counselor will attempt to respond within 24-48 hours.
* Peer Career Counselors may be utilized by the Career Counselor to respond as appropriate.

***For other Career Services staff assistance:***

* Call (910) 672-1205 (main number) and leave a Voicemail message.
* Send Email to: [careerservices@uncfsu.edu](mailto:careerservices@uncfsu.edu)
* The office staff will attempt to respond within 24-48 hours.

**Student Activities/Events**

**Participation in co-curricular activities is a vital part of the FSU student experience, but many events and meetings will either be canceled or restructured during the remainder of the Spring 2020 semester to reduce the probability of COVID-19 virus transmission. While we realize this may be very disappointing to students, this decision has not been made lightly and is consistent with the State of Emergency Guidelines issued by North Carolina Governor Roy Cooper, guidance to all UNC System 17 constituent institutions and the recommendations of leading health officials on**[**social-distancing**](https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Fnews.harvard.edu%2Fgazette%2Fstory%2F2020%2F03%2Fpublic-urged-to-ramp-up-social-distancing-increase-coronavirus-tests%2F&data=02%7C01%7Cjcouncil%40uncfsu.edu%7C6832dbcf99724061882b08d7c92acb15%7Cb2e1e6f464f148729da1ca8a9a7c41f7%7C0%7C0%7C637199057958783638&sdata=vvKvSRbmRNkKiPa%2BnSb%2B56iuwU8bn2MKsJBCmj%2B72gA%3D&reserved=0)**and slowing the spread of the disease.**

**What about Student Organization Events/Meetings?**

* It is important to remain engaged during your online learning period:
  + - Be sure to follow The Office of Student Engagement’s Virtual Office with Connect1867 (@connect1867) media platforms (i.e Instagram, YouTube, Facebook, Twitter).
    - Virtual co-curricular programs will be offered using the virtual Connect1867 platforms.
    - We encourage your group to move any meetings or gatherings to a virtual space such as TEAMs from Microsoft Office, Zoom, or University approved social media platforms.
* All in-person student activities, events, and meetings for **more than 50 attendees** **are** **canceled effectively immediately for both on-and-off campus until May 8, 2020 or later.**  Where possible, event organizers should explore using virtual options for any in-person events and meetings or delay non-essential meetings to a future date.
* All special event weeks including AUTOS Week, Royal Court Week, Greek Week, Pride Week, Rodeo Week, Bronco Pride Awards, Car Smash and Destress Fest have been canceled.
* All student organization travel has been canceled.
* For those events or meetings involving **less than 50 in-person attendees**, we **strongly encourage event organizers to postpone or cancel these events to reduce the probability of virus transmission that is found in concentrated groups.** Furthermore, many students may not return after Spring Break as a result of classes transitioning to an alternative means of delivery.
* The goal is to minimize situations in which members of our community might be exposed to those who have COVID-19, and to protect our students, faculty and staff who might be at elevated risk.

**What about the Student Elections?**

* Student elections were completed prior to Spring Break.  As a result of the restriction regarding events with more than 50 in-person attendees, the Election Reveal scheduled for March 17, 2020 will be conducted virtually on Thursday, March 19, 2020.  Candidates will be notified via e-mail prior to the reveal. More detailed information will be emailed to students so that they may log in for the reveal.
* Swearing-in ceremonies will be conducted via conference call at a date to be determined.  A more formal swearing-in ceremony will be scheduled during the Fall 2020 Semester.

**What about the Miss and Mr. FSU Pageant?**

* Miss and Mr. FSU 2020-2021 will be selected utilizing the process established for Class Queens and Kings outlined in the SGA Constitution instead of the traditional pageant. (30% Student Vote, 30% Essay, 40% Interview)
* The results will be announced on Friday, April 17, 2020 virtually. More detailed information will be emailed to students so that they may log in for the reveal.
* Mr. and Miss FSU 2020-2021 will be officially crowned at the 2020 Homecoming Coronation.  Mr. and Miss FSU 2019-2020 will be invited to return to the 2020 Coronation to participate in the crowning ceremonies where Mr. and Miss FSU will receive the university formal crown/medallion and sashes.
* Mr. and Miss FSU 2020-2021 will be presented alternate crown/medallion and sashes to wear for events prior to Homecoming Coronation.

**What about Greek Roll Outs?**

* The University’s Greek Roll Outs/Probates have been canceled for the Spring 2020 Semester and will be rescheduled for the Fall 2020 Semester. Candidates who graduate at the end of the Spring 2020 Semester will be allowed to participate. Individual organizations may not conduct rollouts/probate shows on or off campus.

**What about the Annual Leadership Retreat?**

* The Annual Student Leadership Retreat will not take place at the end of the Spring semester. It will be rescheduled for a later date.
* Advisors, e-board members, and other organization student member participants will meet electronically to tentatively plan for the 2020-2021 academic year.

**Student Center**

* The Student Center is closed to programs, events, meetings and face-to-face gatherings effective March 23,2020.
* The Student Center will operate 7 days a week from 9:00 am-6:00 pm. The RJSC Staff will follow stringent health and safety cleaning protocols, to include thoroughly disinfecting the building and highly-touched areas such as restrooms, handrails, doorknobs, etc.
* All offices within the RJSC will remain closed until further notice, effective March 23, 2020 {The Office of Student Engagement, Career Services, Wellness Ambassadors, Safe Zone, and RJ’s Gameroom}.
* It is important to remain engaged during your online learning period.
  + - Be sure to follow The Office of Student Engagement’s Virtual Office with Connect1867 media platforms.
    - We encourage your group to move any meetings or gatherings to a virtual space such as TEAMs from Microsoft Office, Zoom, or University approved social media platforms.
* If you would like to cancel or reschedule your event for a later date, please note: rescheduling will be subject to space and staffing availability. We will not approve programs, events or meetings for the 2020-2021 academic year until after July 1, 2020. You may email Ms. Jewel Harrington at jharrin2@uncfsu.edu with questions.
* Services within the RJSC
  + Campus Photography / Yearbook
    - Senior Portraits scheduled for March 24th through March 28th have been canceled.
    - Updates on how to reschedule Senior Portraits will be posted as more information becomes available.
    - The 2020 Yearbook will not be completed until Commencement Ceremonies are held. Updates on how to receive your yearbook paid by student fees will be available prior to Commencement - date TBD.
  + Campus Spirit Store
    - Until the end of the Spring '20 Semester, the Bronco Spirit Shop and the FSU Bookstore  
      will be operating on reduced hours. You may contact (910) 672-1342 with additional questions.
  + Campus Post Office
    - Students who have mail sent to the RJSC Post Office may mail their key to Newbold Station, FSU 1200 Murchision Rd, Fayetteville, NC 28301. Attach your mailbox key with your full name and a forwarding address. You may contact (910) 672-1123 with additional questions.
  + Campus ATM’s
    - The Student Center strongly encourages you to use local drive-through services for your PNC and Cash Point ATM services.
  + Campus Dining
    - Please follow Dining Services on instagram @fsu\_dining for updates.

**It goes without saying that Student Activities/Events are complying with current federal, state, and local directives on social gathering. We are committed to your wellness. Thank you for your patience and understanding as your co-curricular experience is impacted for the remainder of the semester.**

**Intramurals Sports and Lilly Gym**

* To minimize health & safety risks for our students, staff, and the larger community, effective immediately until further notice the Lilly Gym will temporarily close and all Intramural and Recreation Sports sponsored games and events will be cancelled until future notice. Updates will be posted as more information becomes available

**Student Conduct**

**Is the Office of Student Conduct still open?**

Yes. Effective March 23, 2020, The Office of Student Conduct shifted all services to electronic and telephonic support. You may contact the Office of Student Conduct at (910) 672-1788 or (910) 672-1385.

**What happens if I am accused of violating the Code of Student Conduct while the University is operating under these unusual conditions related to the Coronavirus?**

Contact the Office of Student Conduct in accordance with the time listed on your notice to set up your conduct review letter, or on your Campus Appearance Ticket.

**If I am not on campus, or have returned home to finish up my classes online, can I have my conduct review over the phone?**

Yes. Contact the Office of Student Conduct to set up the date and time for your conduct review phone meeting.

**What if I receive formal charges and choose to have a hearing, can I have my hearing over the phone as well?**

Maybe. The more people participating in the hearing, the harder it may be to ensure that all the participants can join the call for the hearing. Discuss your options with the Director of Student Conduct if you find yourself in need of a hearing.

**If I need to have a hearing, will I have access to the Student Conduct Board at my hearing?**

Maybe. If conditions with the Coronavirus remain as they are now, some students, including Student Conduct Board members, may not be available to participate in your hearing. However, discuss your options with the Director of Student Conduct if you find yourself in need of a hearing.

**Can I delay my conduct review meeting until conditions return to normal on campus?**

No. Although, you may choose not to have an in-person conduct review meeting while we are operating under these unusual conditions, you can still call the Office of Student Conduct for a conduct review meeting by phone. Discuss your options with the Director of Student Conduct if you find yourself in need of a hearing.

**Can I delay my conduct hearing until conditions return to normal on campus?**

Yes. It may be necessary to delay any hearings until conditions return to normal. Discuss your options with the Director of Student Conduct if you find yourself in need of a hearing.

**How will I know if anything has changed regarding my upcoming appointment in the Office of Student Conduct?**

Continue to check your student issued email and continue to check the University’s website for more information on University operations and on the Coronavirus.

**Who do I contact about any questions or concerns regarding my pending conduct matter, or just about general student conduct matters?**

You may contact the Office of Student Conduct at (910) 672-1788 or (910) 672-1385.