Getting Started

Login Instructions for New Students

Each student at Fayetteville State should receive a banner Student ID (83 Number) in the follow up letter from the Admissions Office, ex. 830000000. For Banner instructions please visit:
http://www.uncfsu.edu/itts/bannerlogininfo.htm

Student Network Account Lookup

If you do not know your network account information, (which includes your network log in information and bronco email address), please view the following instructions below:

1. Visit the ITTS (Information Technology & Telecommunications Services) http://www.uncfsu.edu/itts/
2. Click on the Support Link
3. Click Student network account lookup (under the Accounts heading), you may also look up your Banner ID as well from this page.
4. Once you click on Student network account lookup, you must enter your information. Enter your Banner ID, and your Last name and click submit.

5. This will give you your FSU network username and your email address.

**What is my Password?**

If you are a new student to FSU and have never logged into our network you are given a default password. You may change this password at anytime. To reset, or change passwords, please contact ITTS at (910)-672-2085 or toll free at (855) 877-5811.

**Password Information:**

**Examples:** If John Demsey has a birthday of June 7th, 1986 his password would be jD0607
Or if Samantha Gooding has a birthday of Nov. 23rd, 1983 her password would be sG1123

***The password is case sensitive***

First initial of your first name (lower case),

First initial of your last name (Upper Case),

2 digit month of your birth date,

2 digit day of your birth date
How to access your Campus Email?

1. Go to the University homepage [www.uncfsu.edu](http://www.uncfsu.edu)

2. In the lower right hand corner of the page click on the quick links, click Webmail (Students)

3. Click Sign In
4. Enter in your Bronco email address as your Windows Live ID: and your Password (which should be the same as your default password unless you have changed it). If this is your first time logging into your campus email account, once you log in you will be prompted a page to change your password. If you have password or log in issues, please contact ITTS @910-672-2085.

What is my Blackboard log in information?

To log into Blackboard you will use:

**Username:** studentid = *which is the first part of your bronco email address.* ([studentid@broncos.uncfsu.edu](mailto:studentid@broncos.uncfsu.edu))

**Password:** (default password) **Ex. sH0315** or enter the password you have chosen or changed from the default password.
Examples:

If John Demsey has a birthday of June 7th, 1986 his password would be jD0607
Or if Samantha Gooding has a birthday of Nov. 23rd, 1983 her password would be sG1123

***The password is case sensitive ***

Default Password

First initial of your first name (lower case),

First initial of your last name (Upper Case),

Two digit month of your birth date,

Two digit day of your birth date