Apply:
Students complete the Free Application for Federal Student Aid (FAFSA) on www.fafsa.ed.gov.

Create FSA ID
Student (and parent, if applicable) create their ID on www.fsaid.ed.gov.

School Receives Application
Applications that have included FSUs school code (002928) are sent to the Office of Financial Aid.

Not Selected for Verification
Applications not randomly selected for verification move forward to awarding.

Selected for Verification
Applications randomly selected for verification must complete verification before receiving an award.

School Servicing Center (SSC)
Verifications are completed online at www.sscwp.org. Monitor your email for information on this process. For questions, contact SSC at (855) 328-4400.

Award:
Completed records are awarded within 10 business days of receiving information.

Complete Loan Requirements:
Students who choose to accept their loans must complete Entrance Loan Counseling and sign their Master Promissory Note by logging into www.studentloans.gov with your FSA ID.

Account Pays:
The student’s financial aid awards are paid to their account, by the Office of Student Accounts, to assist with their balance.

Office of Financial Aid
Phone: (910) 672-1325
Fax: (910) 672-1423
Email: finaid@uncfsu.edu

Office of Financial Aid Timeline
This timeline is provided to assist with questions regarding the financial aid process: from application to award.

Accept Award Offer:
All grants and scholarships are automatically accepted on the student’s behalf. If student’s choose to accept their loans, they must do so on Banner Self-Service. For more information, please refer to the flyer on the back.

*First-Time Loan Borrowers must wait for 30 days after the semester begins before loans will pay.

Account Pays:
The student’s financial aid awards are paid to their account, by the Office of Student Accounts, to assist with their balance.

If eligible for a refund, please contact the Office of Student Accounts at (910) 672-1155.
You are required to accept, decline or adjust part of your Federal Direct Student Loans in Banner Self-Service at [www.uncfsu.edu/banner](http://www.uncfsu.edu/banner). All Grants and Scholarships awards will be automatically accepted on your behalf.

**PLEASE BE ADVISED:** The amount that you request will be split evenly between the Fall & Spring semesters.

- If you are a First-Time Borrower at FSU you MUST do the following before loan funds will pay to your student account:
  - Complete a Federal Direct Loan Master Promissory Note at [www.studentloans.gov](http://www.studentloans.gov)
  - Complete the required Entrance Loan Counseling at [www.studentloans.gov](http://www.studentloans.gov)

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If you accept a partial loan amount you will be required to enter the new loan amount you are requesting. **PLEASE BE ADVISED:** The amount that you request will be split evenly between the Fall & Spring semesters.

- If you are a First-Time Borrower at FSU you MUST do the following before loan funds will pay to your student account:
  - Complete a Federal Direct Loan Master Promissory Note at [www.studentloans.gov](http://www.studentloans.gov)
  - Complete the required Entrance Loan Counseling at [www.studentloans.gov](http://www.studentloans.gov)