

Board of Trustees Committee Meeting Rudolph Jones Student Center Room 242

Committee on Academic and Students Affairs Wednesday, September 21, 2022 10:00 a.m.

AGENDA

Call to Order Brandon Phillips, Committee Chair

Welcome and Opening Remarks Brandon Phillips

Roll Call

Approval of Minutes: June 8, 2022

Information Items:

A. Academic Affairs Goals Dr. Monica T. Leach

o Academic Degree Programs Provost & Senior VC for Academic Affairs

o Fall Enrollment Snapshot

o 30-60-90 Update

Retention Rates

o Strategic Enrollment Planning

Student Affairs Goals Dr. Juanette Council

o Residence Life Updates Vice Chancellor for Student Affairs

Student Health Services Expansion

There are no Action Items to be presented at this Committee meeting.

Committee members: Brandon Phillips, Frederick Nelson, Valencia Applewhite, Maya

Martin, Glenn Adams

For further information, please contact:

Dr. Monica T. Leach

Provost and Senior Vice Chancellor for Academic Affairs

910.672.2309



ACADEMIC AND STUDENT AFFAIRS COMMITTEE

Wednesday, June 8, 2022 9:15 AM

The Academic and Student Affairs of the Fayetteville State University Board of Trustees convened Wednesday, June 8, 2022, in the Rudolph Jones Student Center Room 242 and via ZOOM. Vice Chairman, Mr. Frederick Nelson, presided and called the meeting to order at 9:15 a.m. Vice Chairman Nelson gave the welcome and opening remarks.

ROLL CALL

The following Trustee members were in attendance via ZOOM: Mr. Brandon Phillips, and inperson Mr. Frederick Nelson, and Mr. Glenn Adams.

Staff persons in attendance were Mr. Darrell Allison, Ms. Samantha Holmes, Mr. Jeff Womble, Dr. Juanette Council, Attorney Wanda Jenkins, and Mr. Greg Lovins

APPROVAL OF MINUTES

It was moved by Trustee Frederick Nelson that the minutes of the Academic and Student Affairs Committee meeting held on March 23, 2022, be accepted as printed and distributed. *Trustee Glenn Adams seconded the motion*. The motion carried.

ACADEMIC AND STUDENT AFFAIRS UPDATE

Dr. Monica T. Leach, Provost and Senior Vice Chancellor provided a snapshot of the fall 2022 intent to enroll which includes the total by freshman and transfer and total students. The total freshmen students enrolled in 2021 was 698 students and by 2022 there were 824 students. The total transfer students enrolled in 2021 was 553 students and by 2022 there were 739 students. The total amount of student overall enrolled in 2020 was 1251 and by 2022 there were 1563 students enrolled.

Leach provided a snapshot of the fall 2022 intent to admit which includes the total by freshman and transfer and total students. The total freshmen students to admit in 2021 was 3250 students and by 2022 there were 3091 students. The total transfer students admitted in 2021 was 714 students and by 2022 there were 1029 students. The total amount of student overall admitted in 2020 was 3964 and by 2022 there were 4120 students enrolled.

Leach discussed the 2020-2021 and 2021-2022 graduation comparison. The graduation total went from 1418 students in the spring of 2021 to 1659 in the spring of 2022. These data results are from the fall, spring, and summer.

Dr. Teresa Thompson-Pinckney, Associate Vice Chancellor for Student Success, and Enrollment Management. Dr. Thompson-Pinckney provided an update regarding Bronco-One-Stop. Over the past year, FSU launched a new Student Success Platform designed to integrate student services, double the number of advisors, centralized advising, the freshmen experience, transfer services and opened the Bronco One-Stop. As we transformed the student experience with integrated student services, we can coordinate care-decreasing silos among multiple office to enhance the student experience, process enhancing coordinated services thoroughly. With this platform we can assess and support the supports more efficiently. In addition to communicating with students, we have the capability of learning what's happening in the classroom and triaging those situations. With the platform around 59% of the faculty provided us feedback on students' progress and behaviors during the spring 2022. As a result, there were a total of 1,090 students identified as having low-test, quizzes and assignments. The advisor can communicate with the student and the faculty member that provided the alert will receive feedback. Also, within the platform around 2,274 students received kudos from faculty members.

Dr. Nicole Lucas, SACSCOC Liaison and Associate Vice Chancellor for Institutional Effectiveness, Research and Planning provided discuss the 30-60-90 Initiative –Free Summer School. The Free Summer School initiative was implemented this year, for the second year, and the purpose of Free Summer School is to raise retention rates, graduation rates, and graduate efficiency rates. To date there has been a 57% increase in 30-60-90 Free Summer School enrollment and there has also been over an 80% increase in summer school housing. The students impacted by this program are first-time, full-time freshmen. Also, students who attempted 12 credit hours or more, during spring 2022 were enrolled as Free Summer School participants. One hundred and sixth-five graduate students from the College of Education will also participate in Free Summer School. Currently there are 2,254 out of 3,720 students registered for Free Summer School and of the students registered for Free Summer School, 57% of the full-time, first-time freshmen 2021 cohort (317 out of 548) are registered, which is a higher percentage than the previous full-time, first-time freshmen cohorts.

Vice Chancellor for Student Affairs, Juanette Council shared that the Department of Residence Life creates and supports a robust student experience and forges strategic partnerships to elevate the quality of campus life. During the 2021-2022 academic year, the full occupancy was 1,196 students. Additionally, to mitigate the spread of COVID-19 cases, the Department of Residence Life maintained an isolation hall and quarantine spaces.

Council discussed the upcoming 2022-2023 academic year. The on-campus housing applications are trending 18%-20% higher than the previous year. In anticipation of the increased demand for on-campus housing, the Department of Residence Life is planning for 1,400 spaces, with a small contingency of reserved spaces.

On-campus housing will be comprised by approximately:

- 44% First-time students
- 21% Sophomores
- 19% Juniors
- 14% Seniors
- 2% Graduate and Special Visiting students

Council shared that Smith Hall, Harris Hall, and Joyner Hall will reopen to full capacity during the 2022-2023 academic year resulting in 204 spaces coming back on-line. These buildings have undergone extensive HVAC and other cosmetic repairs.

Additionally, approximately \$5.2 million dollars in facility repairs & renovation projects will be completed during the Summer on the various residence halls:

- Main-Campus Facilities: \$4.7 million
- University Place Apartments: \$500,000

Approximately \$1.3 million in wireless and network infrastructure upgrades will also be completed during the Summer. The upgrades will include enhanced cable service including installation of Internet Protocol Television (IPTV) which enables students to watch tv programming on any mobile devise and an increased number of premium cable channels. McLeod Hall (240 bedspaces) will transition from active to offline effective August 31, 2022. McLeod Hall will be replaced by off campus lodging.

- The University solicited proposals for temporary off-campus housing accommodations for 240 upper-classmen students.
- McLeod Hall will reopen during the Fall 2023 Semester.

The current residence life plan increases the number of on-campus housing beds from 1450 in 2022-2023 to 1850 spaces in the 2023-2024 academic year resulting from the construction of the new residence hall and the reopening of McLeod Hall. With the completion of these two projects, 68% of all residential spaces will be in the East-North quadrant of campus. The Campus Master Plan will guide campus development on how best to meet the university's current and future housing needs.

ADJOURNMENT

The Academic and Student Affairs Committee adjourned at approximately 10:24 a.m.

Mr. Brandon Phillips, Chair Amy Coleman, *Recorder*



ACADEMIC AFFAIRS AND STUDENT AFFAIRS COMMITTEE MEETING

Dr. Monica T. Leach
Provost and Senior Vice Chancellor for Academic Affairs
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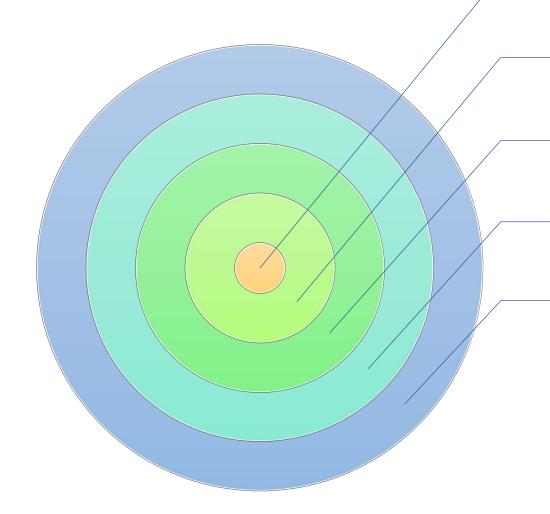
Dr. Juanette Council Vice Chancellor for Student Affairs

September 21, 2022

Academic Affairs



Our Strategic Priorities



Adult Learners

Military Affiliated Students

Transfer Students

Academic Degree Programs

Summer School

Division of Academic Affairs Goals



Priority 1: Academic Excellence that Supports Student Success



Enhance the faculty research portfolio

Evolve high demand programs to meet industry needs

Strengthen our customer care support to students, faculty and staff

Increase retention & graduation rates

New Academic Degree Programs





Bachelor of Science in Cybersecurity* Fall 2023

Dept. of Mathematics and Computer Science

Lloyd College of Health, Science, and Technology



Bachelor of Science in Public Health Fall 2022

Dept. of Health, Physical, and Secondary Education

College of Education



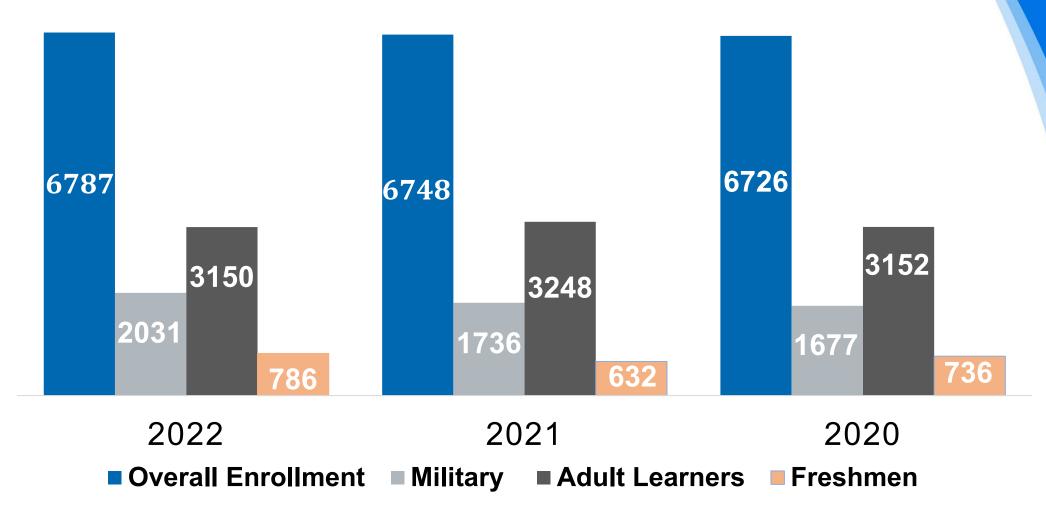
Bachelor of Science in Sport and Fitness Management *Fall 2022*

Dept. of Health, Physical, and Secondary Education

College of Education

Fall Enrollment Comparison Snapshot





Fall Overall Enrollment & Projections



A	C	tu	a	S
			M.	

Goal

FY 22
$$-6,787$$
 \implies FY 26 $-8,000$

FY
$$20 - 6,726$$
 \implies FY $24 - 7,500$

30-60-90 Free Summer School Impact





86.63% of all undergraduate students who participated in 30-60-90 Free Summer School 2022 returned in fall 2022

93.17% of the undergraduate students, in cohorts 2020 and 2021, returned in fall 2022

30-60-90 Free Summer School Impact: Progression



On average of 25% of the students who attended 30-60-90 Frees Summer School progressed to the next classification by the end of the summer term.

34% of freshmen progressed to the sophomore classification

19.88% of sophomores progressed to the junior classification

24.54% of juniors progressed to the senior classification



All 30-60-90 Free Summer School Student

Classification	Continued	Not Continued	Grand Total	Persistence
Freshman	221	22	243	90.95%
Sophomore	310	27	337	91.99%
Junior	408	28	436	93.58%
Senior*	810	193	1003	80.76%
Grand Total	1749	270	2019	86.63%

^{*}Majority of the seniors have graduated

First-Time, Full-Time Freshmen (FFR) One-Year Retention Rates Fall 2019-2021





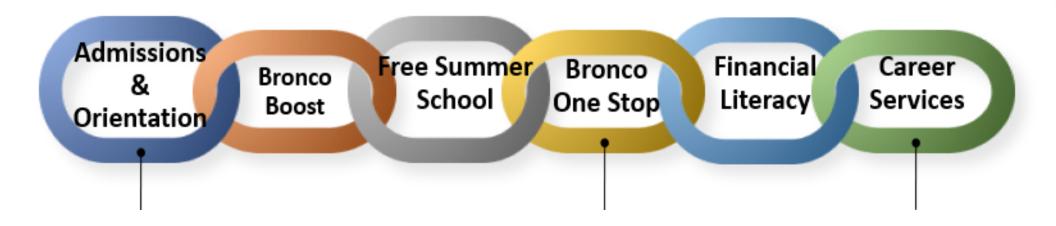
FALL 2020 FFR COHORT

FALL 2019 FFR COHORT



Strategic Enrollment Framework: An Integrated, Targeted, and Comprehensive Strategy





- Recruit 4-year ready undergraduate students
- Provide customized support and guidance to students
- Provide an opportunity for free summer school
- Build up student support services and advising
- Strengthen financial literacy among the students
- Strong focus on career readiness and increasing paid internship opportunities



Residence Life Updates



Fall 2022 Housing Occupancy: 1,426

19.3% increase in number of students residing in campus housing from previous year.

Classifications of Residential Students:

- First-Time -530
- Transfer 94
- Returning- 802

Bronco 2.0 (WoodSpring Suites)





- Exclusive housing for FSU students only.
- 24 hours/7 days on-site sworn police officers maintain safety and security.
- 24 hours/7 days support provided by professional residence hall staff and resident assistants who reside on-site.
- Convenient location, 1.7 miles from campus.
- Daily Shuttle Service provided to shuttle students to campus.



Division of Student Affairs Goals



FSU STRATEGIC PRIORITY 2 STUDENT CAMPUS ENGAGEMENT

Goal 1: Expand student health and wellness services

Goal 2: Develop a mentoring initiative program

Goal 3: Enhance and utilize software platforms to customize the student experience

FSU STRATEGIC PRIORITY 5 UNIVERSITY SUSTAINABILITY

Goal: Enhance co-curricular facilities that promote a sense of belonging, opportunities for socialization, and community development.



Spaulding Building

Houses Student Health Services and Counseling & Personal Development Center





UNC System Schools Health Fee Comparison

UNIVERSITY	2020 FALL ENROLLMENT	HEALTH SERVICE FEE (2020)	2021 FALL ENROLLMENT	HEALTH SERVICE FEE (2021)
North Carolina State University	36,762	\$407.00	36,831	\$445.00
UNC-Chapel Hill	30,092	\$400.16	31,641	\$410.16
UNC Asheville	3,363	\$368.00	3,233	\$403.00
UNC Greensboro	19,764	\$310.00	19,038	\$372.00
North A&T State University	12,753	\$338.50	13,322	\$370.00
Western Carolina University	12,243	\$314.00	11,877	\$350.00
Winston-Salem State University	5,169	\$267.00	5,226	\$340.00
UNC Charlotte	30,146	\$247.00	30,448	\$335.00
Appalachian State University	20,023	\$325.00	20,641	\$335.00
Elizabeth City State University	2,002	\$265.23	2,054	\$333.00
East Carolina University	28,798	\$263.00	28,005	\$319.00
North Carolina Central University	8,078	\$312.66	7,953	\$312.66
Fayetteville State University	6,726	\$247.00	6,754	\$287.00
UNC Wilmington	17,915	\$219.00	18,031	\$246.07
UNC Pembroke	8,262	\$205.50	8,319	\$215.50

UNC System Peer Schools Comparison of Health Services



Services Offered	FSU	NCCU	UNC Pembroke	UNC Wilmington	WSSU
ALLERGY INJECTIONS	Х	٧	√	√	√
COUNSELING CENTER	√	٧	√	√	√
GYN/WOMEN'S HEALTH	٧	٧	√	√	√
VACCINATIONS	X	√	√	√	√
LABORATORY	٧	٧	√	√	√
MEN'S HEALTH	x	4	√	√	√
PHARMACY BILLING	x	4	x	x	√
PRIMARY MEDICINE	٧	4	1	√	√
PSYCHIATRIC PROVIDER	x	√	√	√	√
3 rd PARTY MEDICAL INSUR. BILLING	Х	√	x	X	√

Student Health Services Expansion Goals



Extended Clinic Hours (afterhours/weekends)

Nutrition Services

Specialty Care Services (Sports Medicine, Physical Therapy)

NC required immunizations / vaccinations

Pharmacy overthe-counters medicines Mental & Behavioral Health Providers

Mobile X-Ray

Pharmacy Medication Formulary

Dental Services

Electronic Medical Record Capability Health Promotion Activities

Medical Contracting



Contracts will allow FSU to leverage a new revenue source for Student Health Services. Currently only contracted with Student Blue of BCBS.

Vendor (Status)	Vendor (Status)
Aetna (Application stage)	Medcost (Applied for Contract)
Blue Cross & Blue Shields (SHIP)	Tricare (Applied for Contract)
 Blue Cross & Blue Shields (Private) (Applied for Contract) 	United Healthcare / UMR (Application stage)
Cigna (Applied for Contract)	 Waystar Billing Clearinghouse (Contract Pending FSU)
Medicaid (All NC Plans)	

Pharmacy Expansion Goals



Enhancing our capability will offer our students:

- Increased access to prescribed and over-the-counter medications
- More affordable medications for on-campus pickup
- Chronic disease state and medication monitoring
- More services and educational programs targeting specific populations
 - Mental and Behavioral Health Services/Programs/Medication
- Vaccine administration that satisfies NC legislative requirements
- Futuristic medication management for faculty and staff
- In-house medication disposal program
- Opportunities for pharmaceutical financial literacy
- A convenience that will support academic success

Revenue-Generating Pharmacy Contracts



Vendor	Status
Red Tail / QS1 Pharmacy	Contract complete: Implementing software now
Caremark Pharmacy	Approved for network
Express Scripts Pharmacy	Approved for network
Optum Pharmacy	Application stage
Sav-Mor Pharmacy	Contract Pending (Company Level)

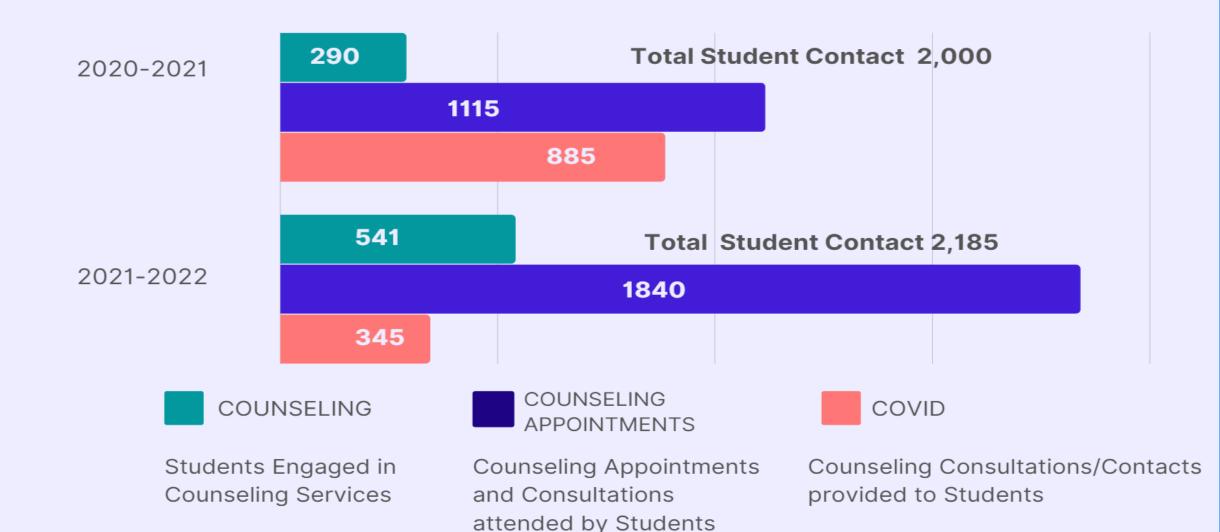
The Future of Student Health Services



- Expand footprint of Student Health Services to 6,000 square ft space
- Implementing Hiring action
 - ≥2.0 FTE Clinical providers
 - > 1.0 FTE Business Coordinator.
 - ➤ Secure Contract for Medical Director
- Secure Medical and Pharmacy Contracts

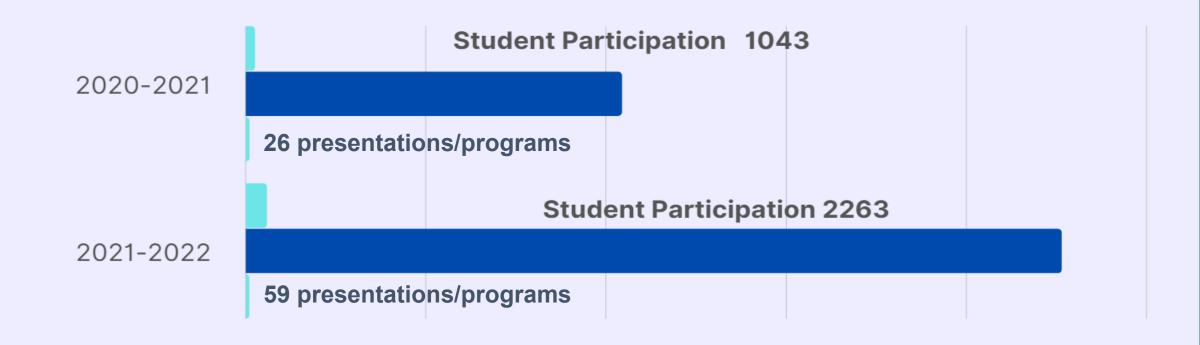
Counseling and Personal Development Center Student Contacts





Counseling and Personal Development Center Student Participation









Counseling and Personal Development Center Expansion Goals



Expand Access to Counseling Services

Hire Additional Counseling and Student Disability Services Staff

Seek Accreditation by International Accreditation of Counseling Services



QUESTIONS