**How Install and Use GlobalProtect VPN Client on Windows:**

1. **Browse** to ***<https://vpn.uncfsu.edu>*** in your web browser.
2. **Log in** using your FSU username and password.



1. **Click**either **'*Download Windows 32 bit GlobalProtect agent*'** or **'*Download Windows 64 bit GlobalProtect agent*.**' Click ***Run*** to run the file as soon as it is done downloading.

A screenshot of a cell phone

Description automatically generated

1. If you are not sure if you have 32 or 64 bit Windows, you can check by opening the **Settings app** and navigating to ***System/About***.

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1. When the file has downloaded, the Global Protect installer will run. Click ***Yes*** on the **User Account Control dialog**. You may be prompted for your computer's ***admin username***and ***password*.**

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1. Once the client has been installed, the Global Protect icon will appear in the notification area in the taskbar at the bottom right of your screen. **Click the icon** to set up the VPN connection.
2. Type ***vpn.uncfsu.edu*** into the **Portal Address field** and click ***Connect***. You will be prompted to **sign in**with your ***username***and ***password****.*

![A screenshot of a cell phone

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1. Once you are connected to the VPN, the global protect icon in the menu bar will show a gray shield.

