Q. I’ve completed my 2020-2021 FAFSA®. What are my next steps?
Once a FAFSA is submitted, the US Department of Education processes the application and determines if a student is selected for verification.

**Verification** is the process we use to confirm that the data reported on your FAFSA application is accurate. If you’re selected for verification, we will request additional documentation that supports the information you reported. If selected, submit any requested documentation as soon as possible. Your verification must be completed before you can receive a financial aid offer.
If the application is **Selected** for verification, the student/parent must complete the process before an offer is given.

Students and families will be required to submit documentation to affirm the household, tax, and income information listed on the FAFSA application.

- The required forms will be listed on your Banner Self-Service.
- Our office will also send you a list of forms that must be submitted.

To retrieve forms, log onto [www.uncfsu.edu/finaid-forms](http://www.uncfsu.edu/finaid-forms).
If the application is **Not Selected**, or once the student completes verification, the student receives an aid offer.

To review your aid offer, go to your Banner Self Service at [www.uncfsu.edu/banner](http://www.uncfsu.edu/banner) and enter your Banner ID as your User ID and your date of birth as your password (MMDDYY)** to view your award and accept your Terms and Conditions.

**Your password is your date of birth the first time you log in to Banner. If you’ve previously changed your password, please use your new password.**
All grants and scholarships are automatically accepted on the student’s behalf. However, each student must review the Terms & Conditions before their financial aid will pay.

A student’s financial aid will not pay if the Terms & Conditions are not reviewed and accepted.
For any questions, contact our office using one of the following methods:

**Email:** finaid@uncfcsu.edu  
**Phone:** (910) 672-1325

*Email is our preferred method of contact.*