



Online Learning Help for Students

Canvas Training, Help and Support

Canvas Training

- [FSU Online Student Orientation](#): self-paced course covering Canvas basics & traits & skills that lead to success in online courses.
- [UNC System's Online Learning 101](#): Welcome to Online Learning 101, an introduction to learning online! A series of modules that will help you understand what it means to be an online student.
- [Getting Started with Canvas as a Student](#): this page compiles essentials for accessing & participating in your Canvas courses.

Canvas Help and Support

1. Canvas Help #: 877-242-4910
2. [Canvas Help Chat \(Links to an external site.\)](#)
3. [Canvas Student Guides \(Links to an external site.\)](#)
4. [Canvas Video Guides](#)

Upswing Online Tutoring

Access through [FSU Engage](#) (formerly MyBronco Portal) or Canvas!

- [How to use Upswing tutoring as a student](#)
- [How to use Upswing Writing Lab](#):
- [Essay Review](#): Writing experts give advice and edits on your papers.
- [Ana](#): A virtual text messaging assistant.

Bronco Alerts

- [Bronco Alerts](#)
- [LiveSafe App](#)

Exam Proctoring Resources

- [UNC Online](#): please note: virtual proctoring is available using Examity. F2F proctoring is not currently available.
- [Introduction to Respondus LockDown Browser for Students](#)
- [Respondus Lockdown Browser Student Guide](#)
- [Respondus Monitor Resources and Instructions](#)

Web Conferencing Tools

Canvas Conferences

- [How do I use Conferences in a course as a student?](#)
- [How do I create a conference in a student group?](#)
- [How do I delete a conference in a student group?](#)
- [How do I edit a conference in a student group?](#)
- [How do I record a conference in a student group?](#)
- [How do I start a conference in a student group?](#)
- [How do I join a conference in a course as a student?](#)
- [How do I use the Conferences interface as a participant?](#)

Zoom

Host Tutorials

- Scheduling a Meeting: <https://youtu.be/ZAYv8sVPTxU>
- Meeting Controls: https://youtu.be/4w_pRMBEALE
- Sharing Your Screen: <https://youtu.be/9wsWpnqE6Hw>
- How to host a class or webinar meeting with Zoom: <https://youtu.be/ocTFLh46fgE>

Attendee Tutorials

- Join a Meeting: <https://youtu.be/vFhAEoCF7jg>
- Joining & Configuring Audio & Video: <https://youtu.be/HqncX7RE0wM>

Microsoft Teams

- Introduction to Microsoft Teams (L100): https://youtu.be/jugBQqE_2sM
- Have Meetings in a Channel with Microsoft Teams: https://youtu.be/jugBQqE_2sM
- How to Share Files with Microsoft Teams: <https://youtu.be/cYbmiXzIzwE>

FSU Academic Support

- [Academic Support](#)
- [Academic Regulations for Graduate Students](#)
- [Chestnutt Library Services for Online Students](#)
- [Office of Online Education: Resources for Students](#)
- [Student Handbook](#)

Expectations, Etiquette, Protocols & Tips for Success!

- [Tips for Online Course Success](#) (PPT)
- [Online Course Etiquette](#) (PDF)
- [Discussion Protocols](#) (PDF)
- [Email Protocols](#) (PDF)

Privacy and Accessibility

- [Canvas Accessibility Policy](#) (Links to an external site.)
- [Canvas Privacy Policies](#)

Screen Recording

- [ScreenCast-O-Matic](#)

If you have additional questions or need assistance, please contact:

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Purpose: *this document provides some essential information for students taking courses online. It is not intended to be an exhaustive list of all available resources.*