

# 19-20 Graduating Senior Survey

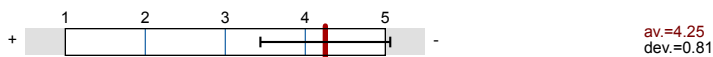
No. of responses = 891



## Overall indicators

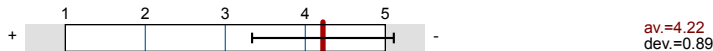
### 2. Section A. Faculty Contributions

Please rate your overall satisfaction with **instructors in your major department** on each of the following: (*very satisfied, satisfied, neither satisfied nor dissatisfied, dissatisfied, very dissatisfied*) ( $\alpha = 0.96$ )

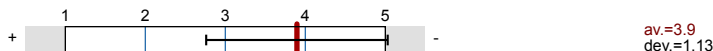


### 3. Section B. Help Outside the Classroom

5. 2. Academic advising in your major ( $\alpha = 0.98$ )



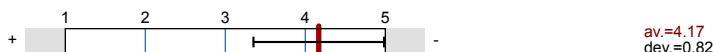
6. 3. Library services ( $\alpha = 0.96$ )



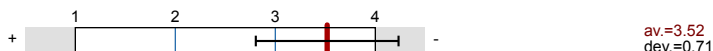
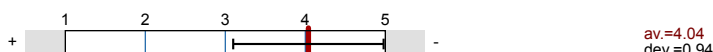
7. 4. Information Technology ( $\alpha = 0.95$ )



8. 5. Career Services ( $\alpha = 0.99$ )



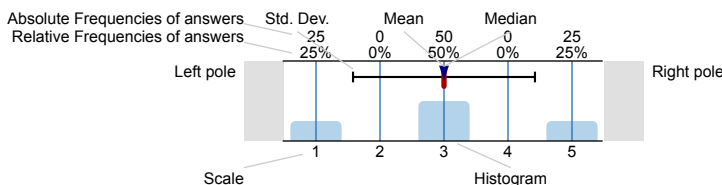
10. 1. To what extent do you think your college education contributed to your knowledge, skills, and personal development in each of the following areas? ( $\alpha = 0.96$ )



## Survey Results

### Legend

Question text

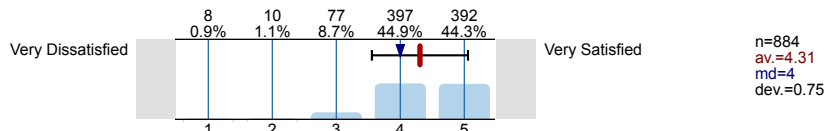


n=No. of responses  
av.=Mean  
md=Median  
dev.=Std. Dev.  
ab.=Abstention

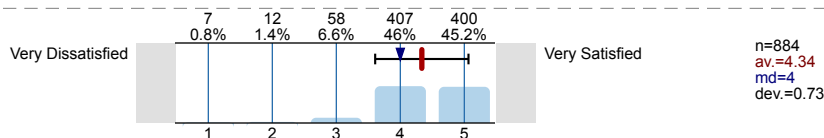
### 2. Section A. Faculty Contributions

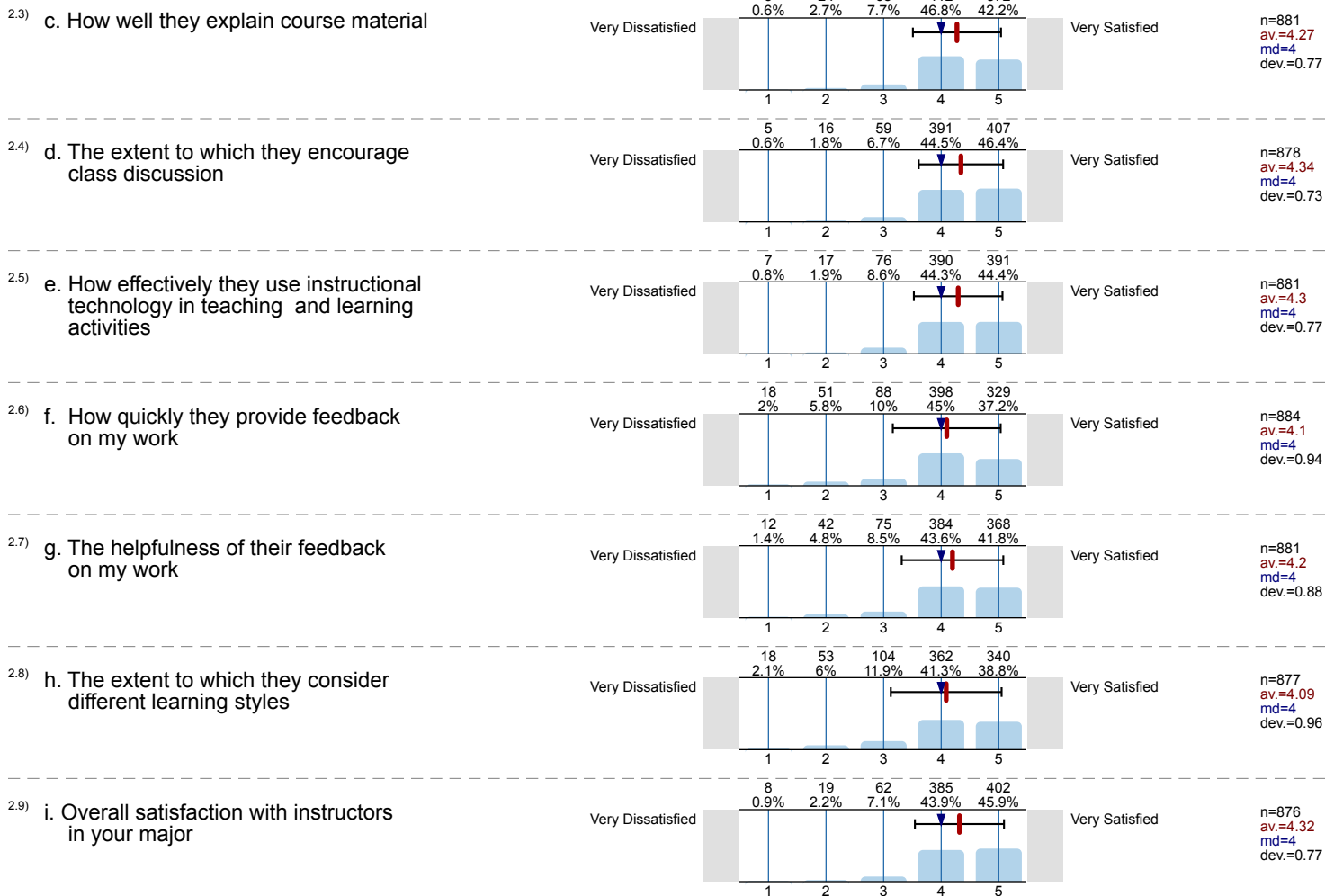
Please rate your overall satisfaction with **instructors in your major department** on each of the following: (*very satisfied, satisfied, neither satisfied nor dissatisfied, dissatisfied, very dissatisfied*)

2.1) a. Their ability to motivate me to do my best

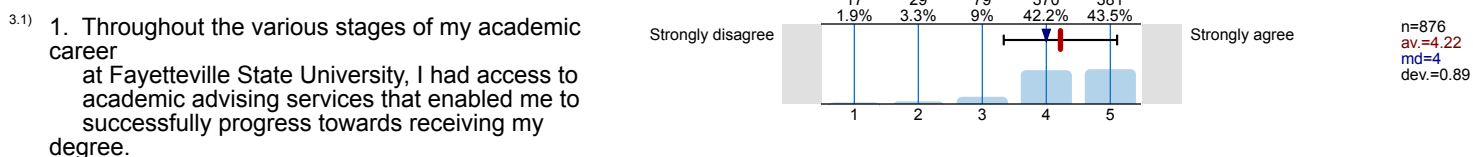


2.2) b. How carefully they explain the expectations of student performance in the course

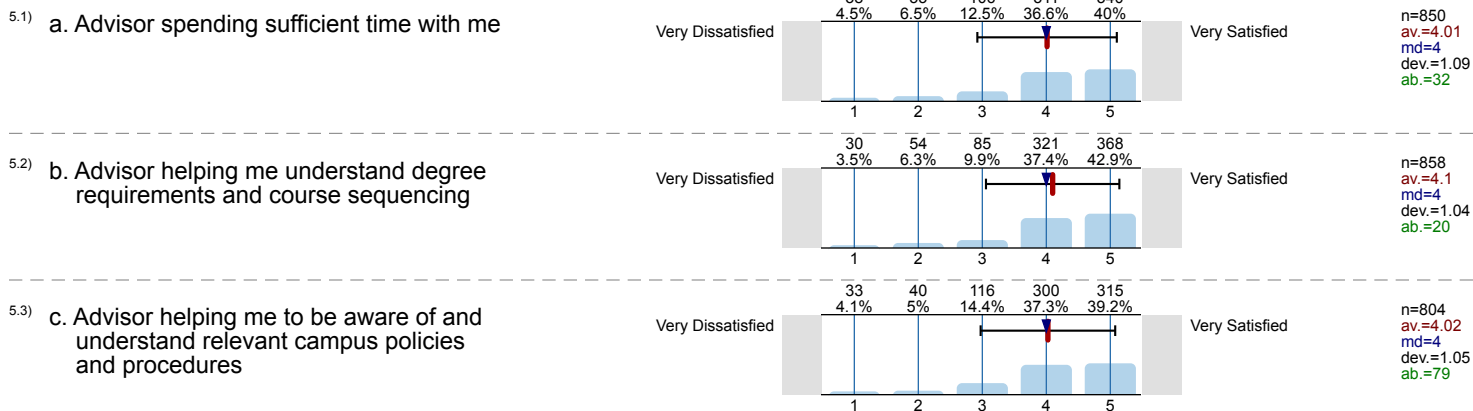


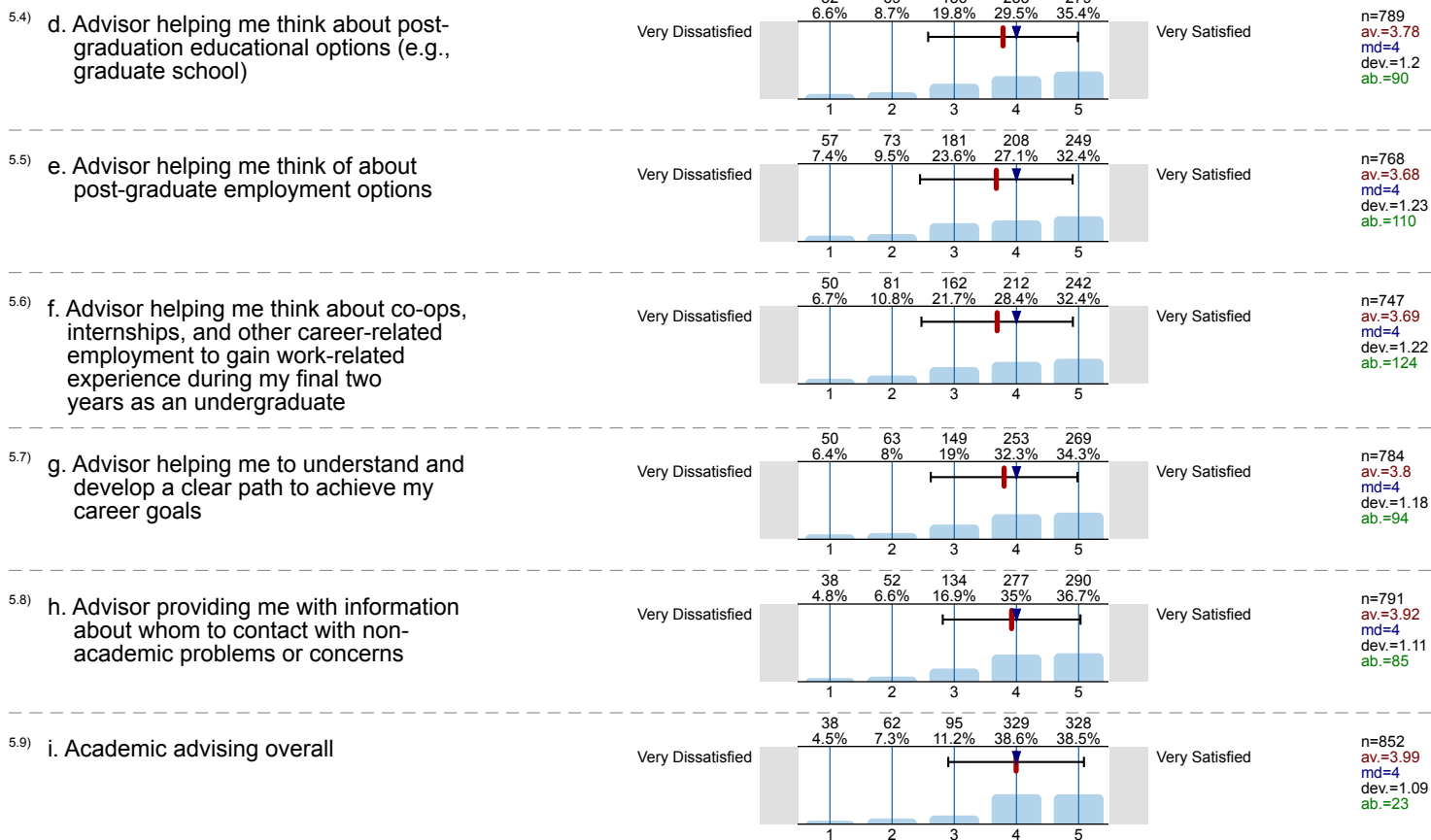


### 3. Section B. Help Outside the Classroom

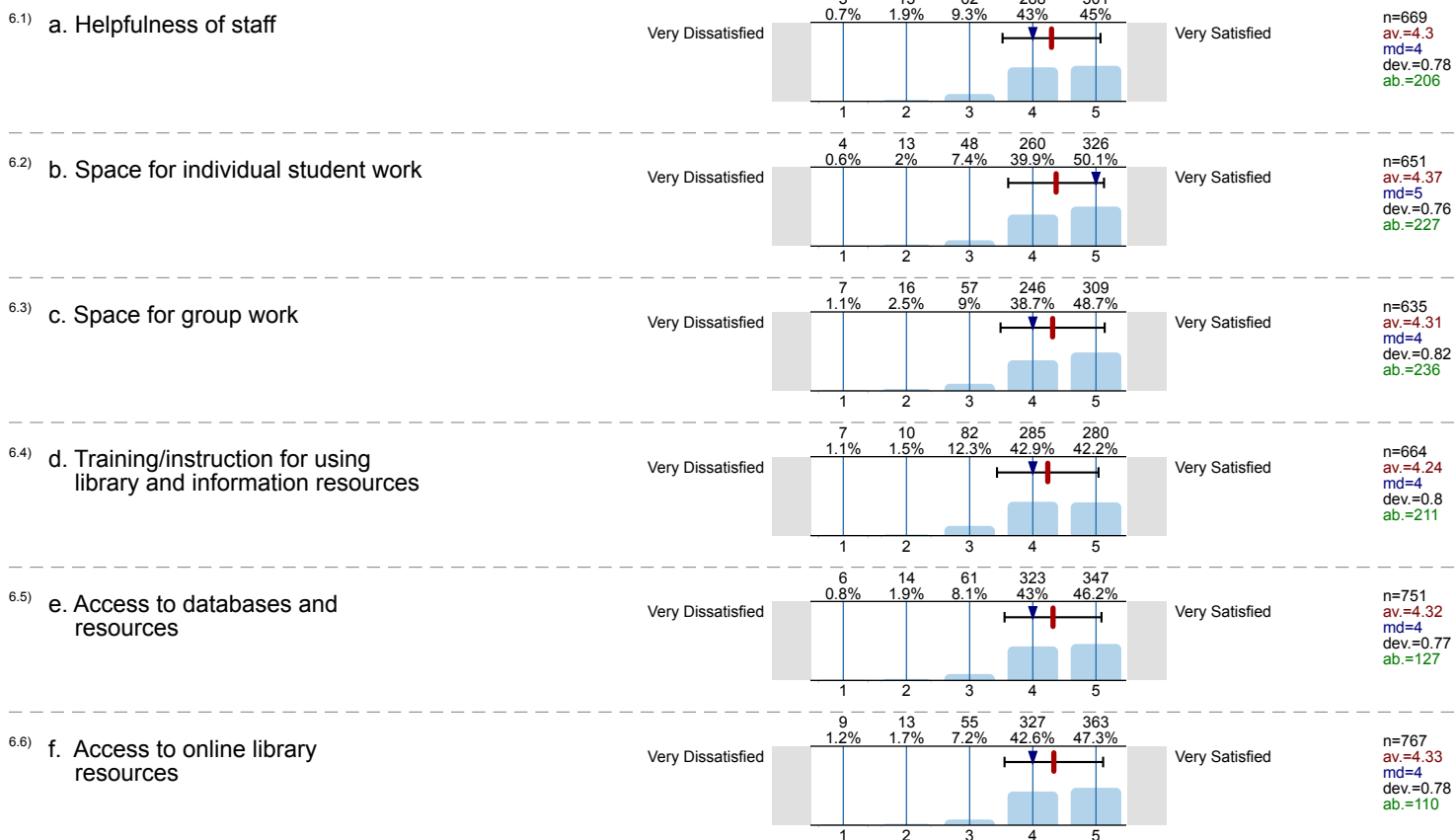


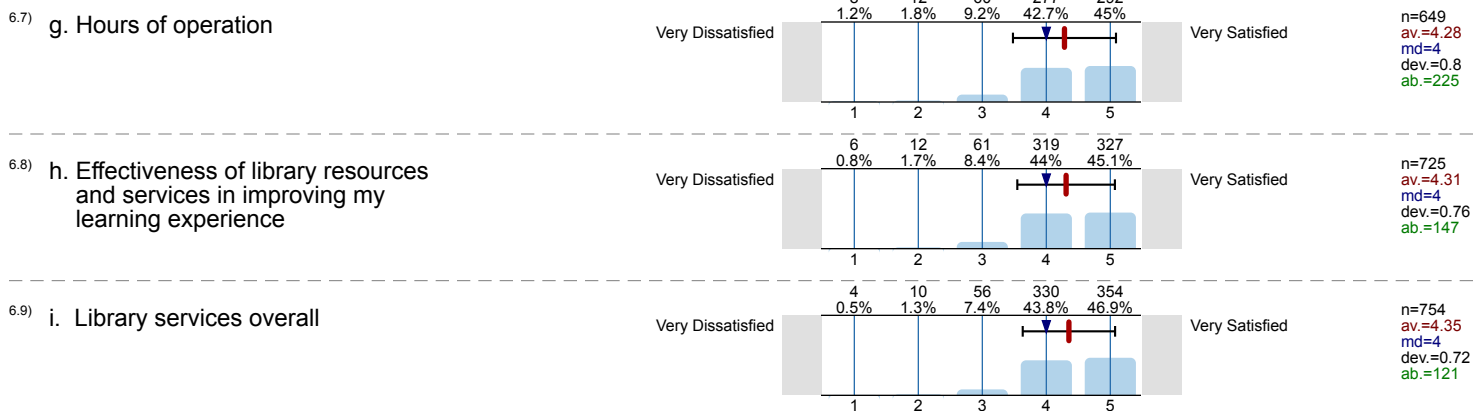
### 5. 2. Academic advising in your major



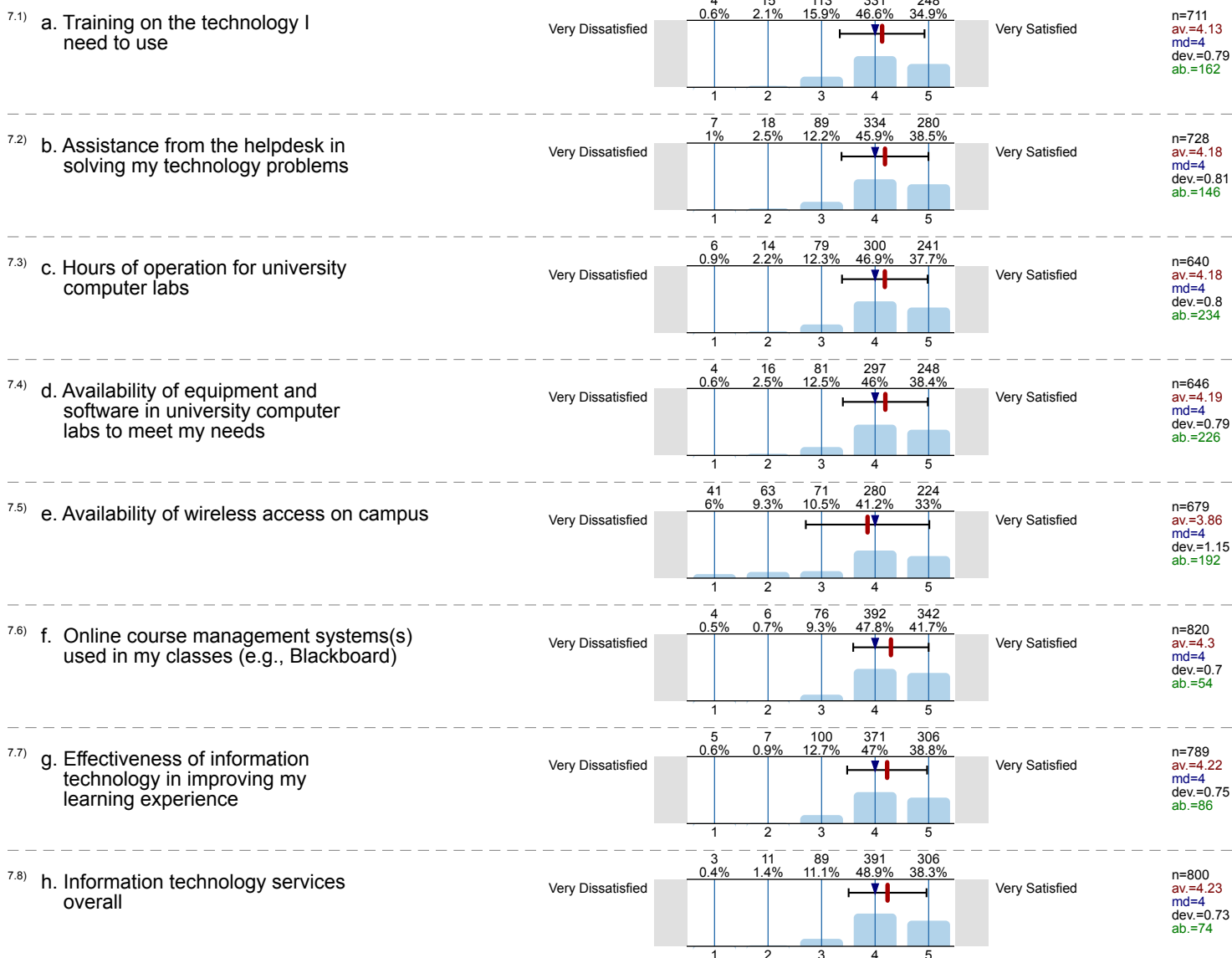


6. 3. Library services

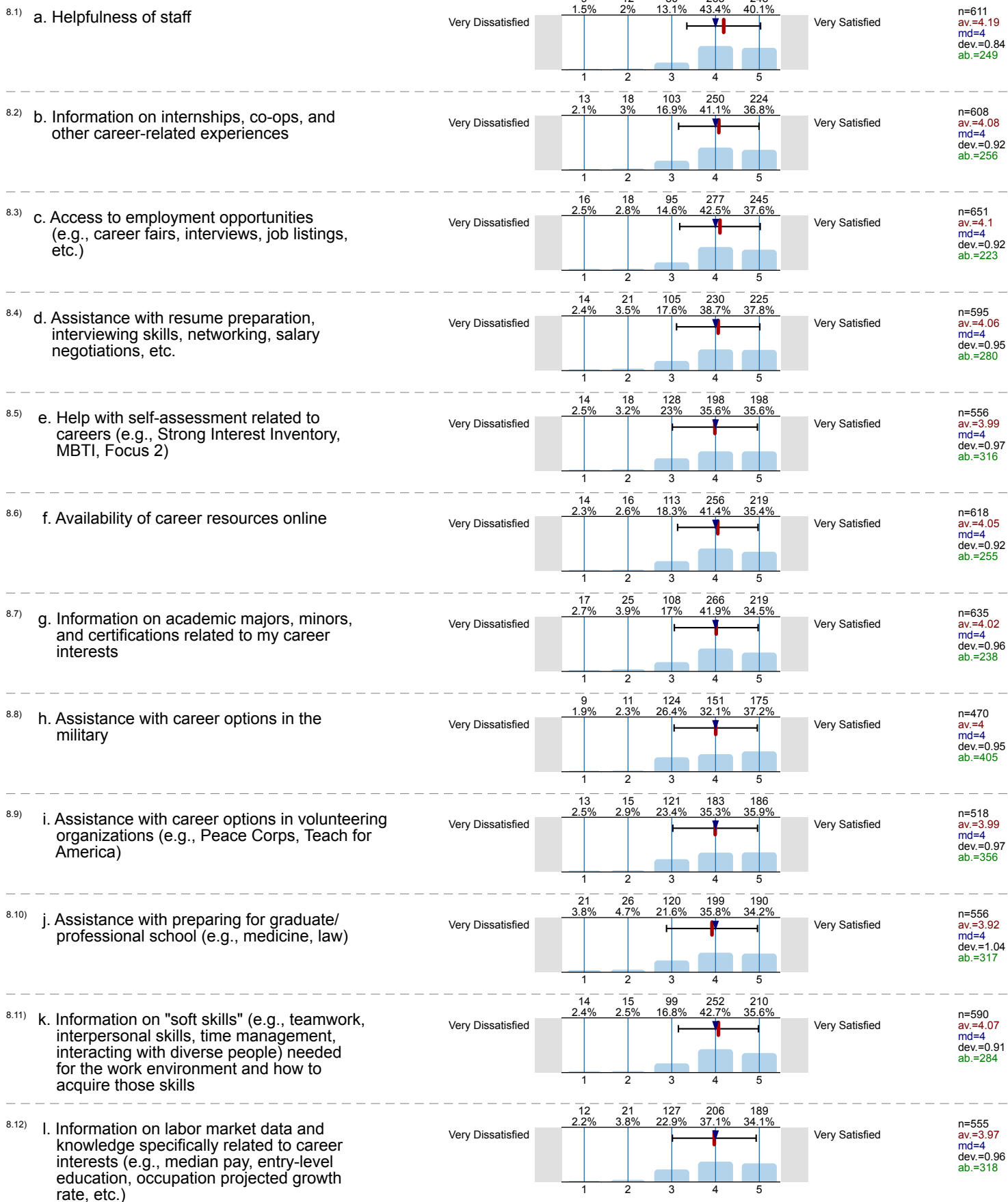




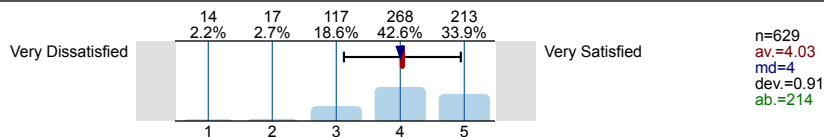
7. 4. Information Technology



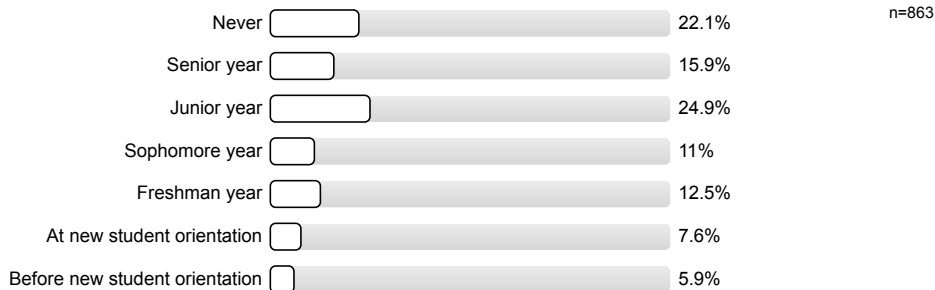
8. 5. Career Services



8.13) m. Career services overall

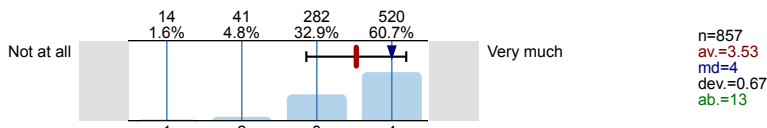


8.14) 6. At what point during your time at Fayetteville State University did you first get career-related information or advice from an academic advisor, career advisor, or faculty member on campus?

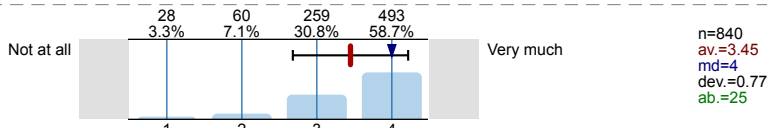


10. 1. To what extent do you think your college education contributed to your knowledge, skills, and personal development in each of the following areas?

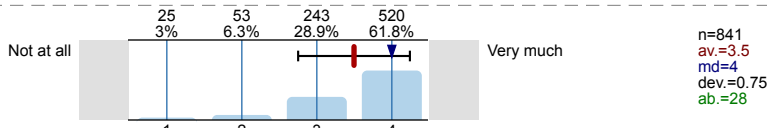
10.1) a. Writing effectively



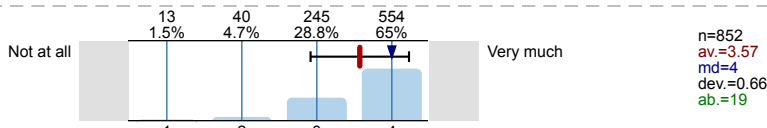
10.2) b. Speaking effectively (i.e., to large and small groups and making presentations)



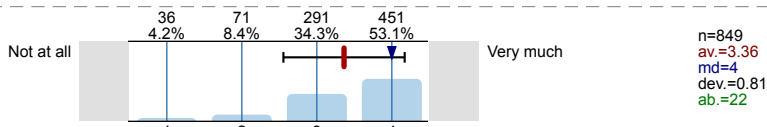
10.3) c. Listening attentively



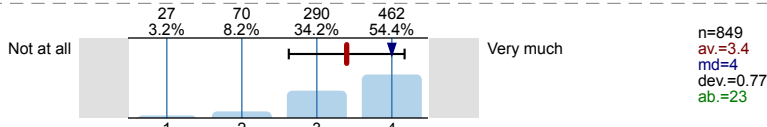
10.4) d. Comprehending written and oral information



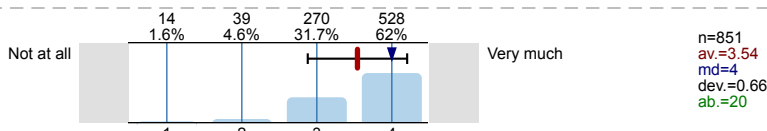
10.5) e. Using mathematics skills

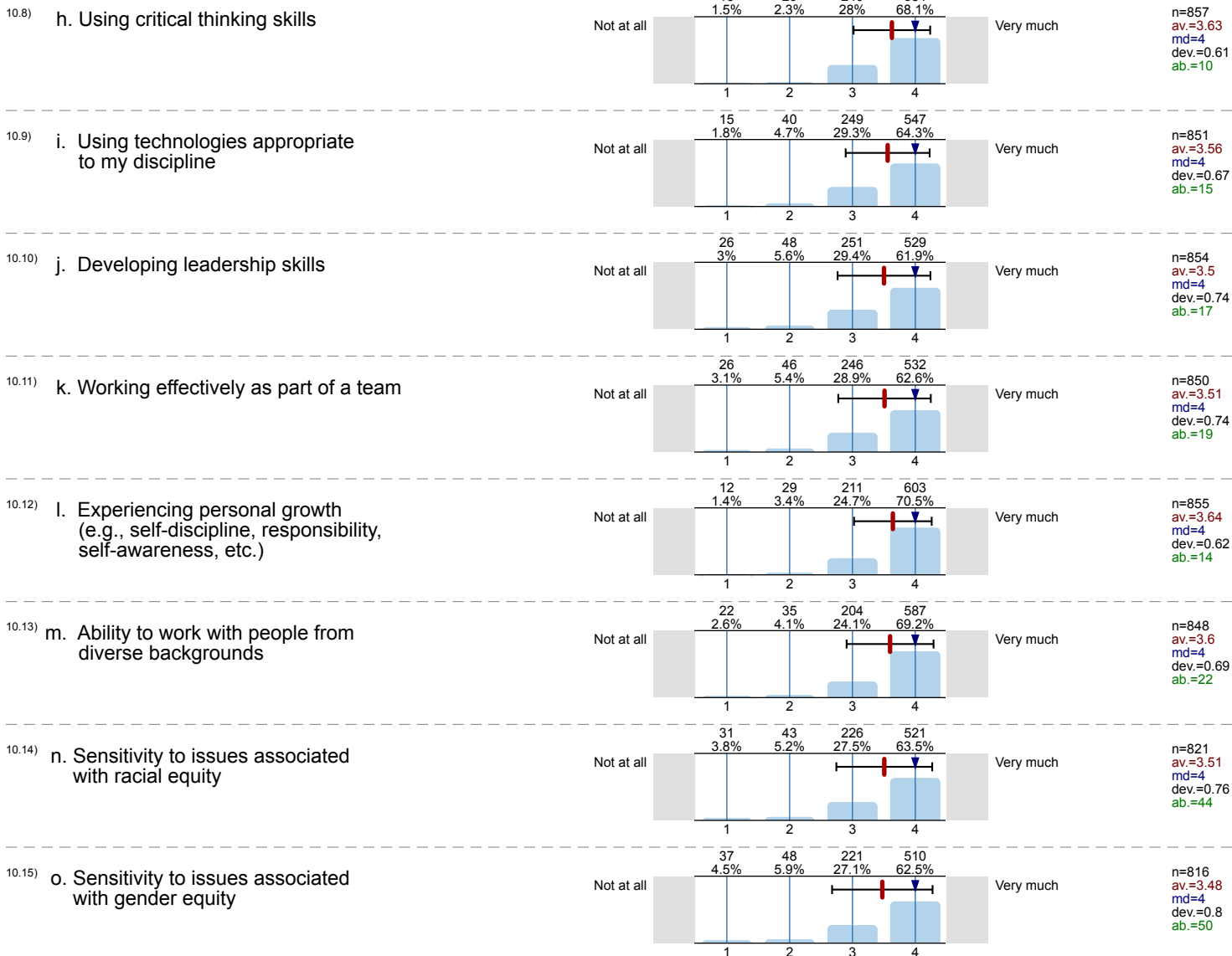


10.6) f. Applying scientific methods of inquiry



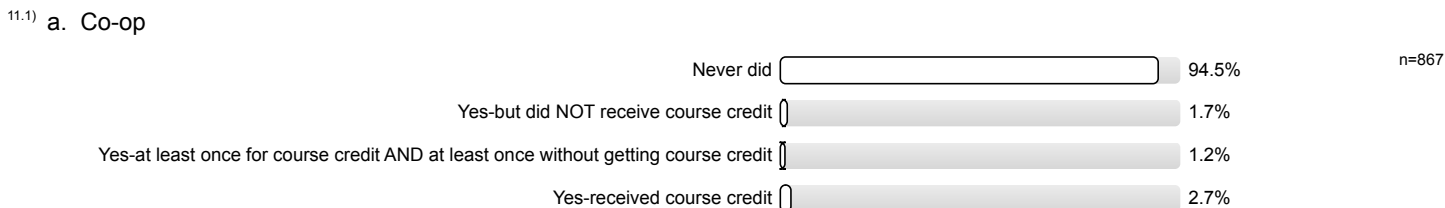
10.7) g. Applying analytic skills



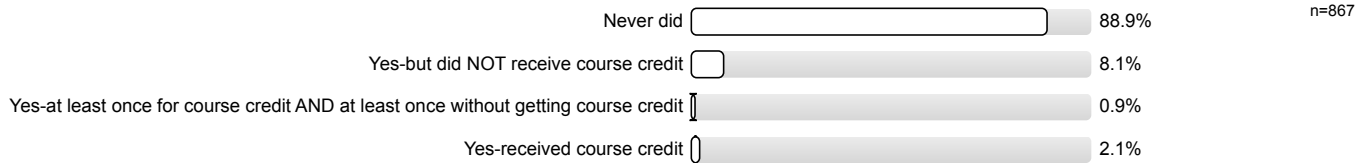


11. 2. A. Please indicate whether you participated in the following activities while an undergraduate at Fayetteville State University and whether or not you received course credit (i.e., credits that count toward your degree) for your participation. If you participated in an activity more than one time, and received course credit for one time and not the other, you can indicate that in your response.

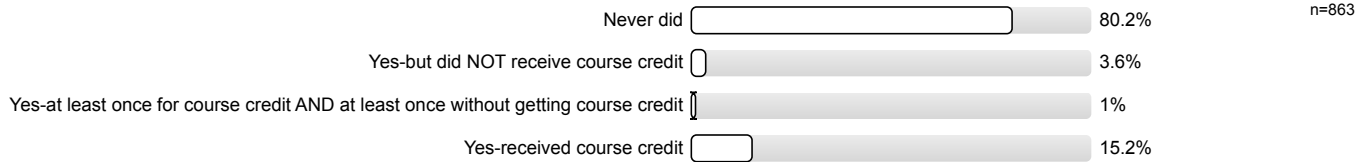
(Never did, Yes-received course credit, Yes-at least once for course credit AND at least once without getting course credit, Yes-but did NOT receive course credit)



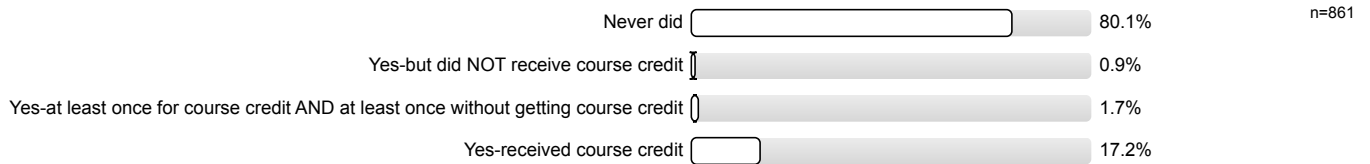
## 11.2) b. Paid internship



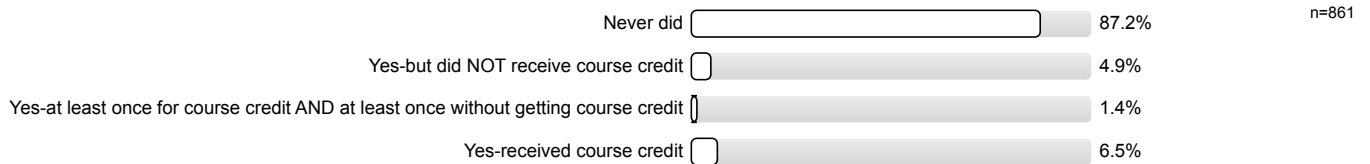
## 11.3) c. Unpaid internship



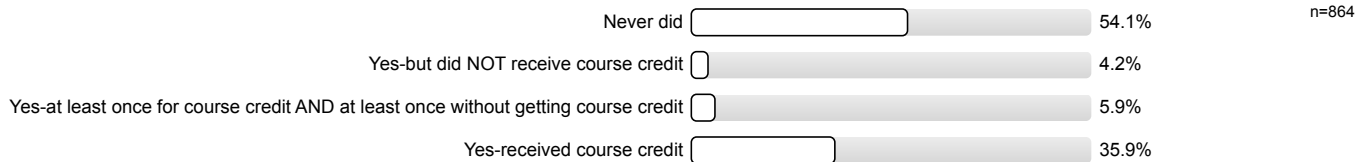
## 11.4) d. Practicum



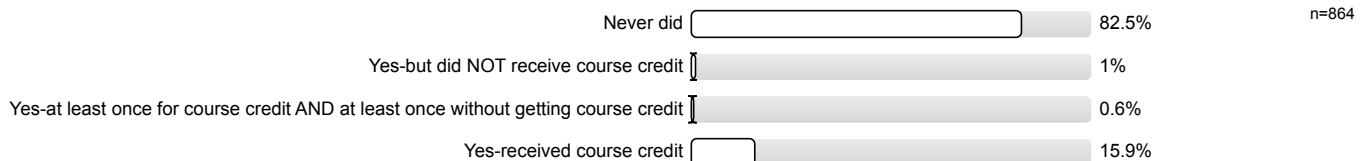
## 11.5) e. Student teaching



## 11.6) f. Service learning



## 11.7) g. Clinicals

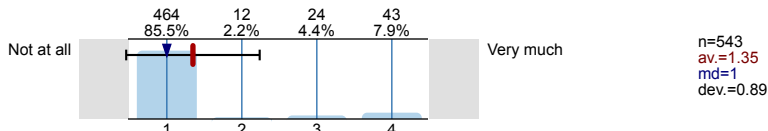


12. 2. B. If you participated in any of the above activities (either for or not for course credit), to what extent did the experience(s) contribute to your personal and professional growth?

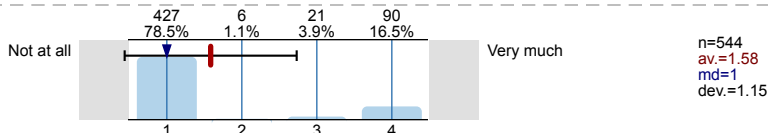
(Very much, Somewhat, A little, Not at all)



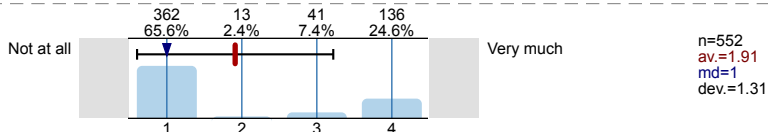
12.1) a. Co-op



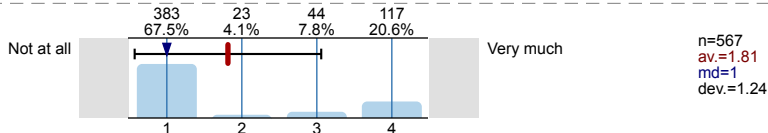
12.2) b. Paid internship



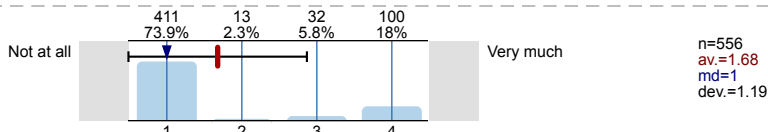
12.3) c. Unpaid internship



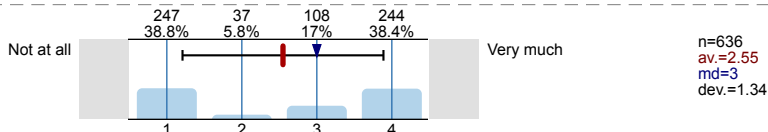
12.4) d. Practicum



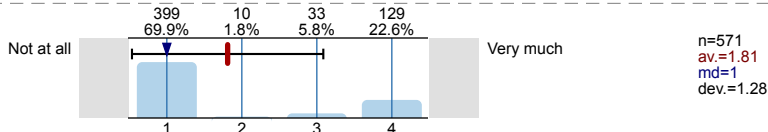
12.5) e. Student teaching



12.6) e. Service learning



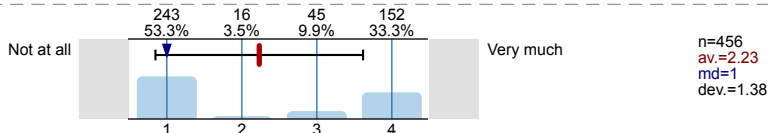
12.7) g. Clinicals



12.8) 3. A. During the past two years, did you work on a research/scholarly/creative project with a Fayetteville State University faculty member outside of course or program requirements?



12.9) 3. B. If yes, to what extent did this experience contribute to your personal and professional growth?



13. 4. A. During the past two years, did you participate in any community service project(s) sponsored by the following at Fayetteville State University or a group outside the university? (mark all that apply)

(yes-participated in community service sponsored by this group; no, did not participate)

13.1) a. The University



13.2) b. An INSTITUTION club



13.3) c. Greek life or fraternity/sorority



13.4) d. A University program



13.5) e. An academic college, department/program or course



13.6) f. A non-academic center, unit/department, etc.



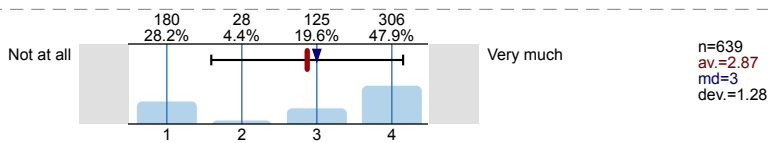
13.7) g. Participated in a community service project organized by a group outside the university



13.8) h. Participated but don't remember who sponsored the activity



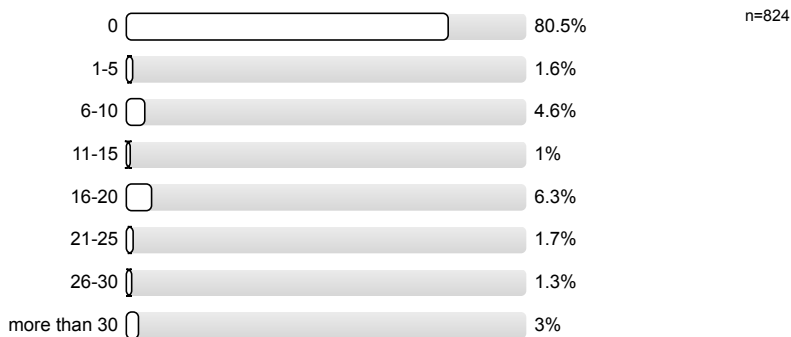
13.9) 4. B. If you participated in a community service project sponsored by any of the above, to what extent did the experience (s) contribute to your personal and professional growth?



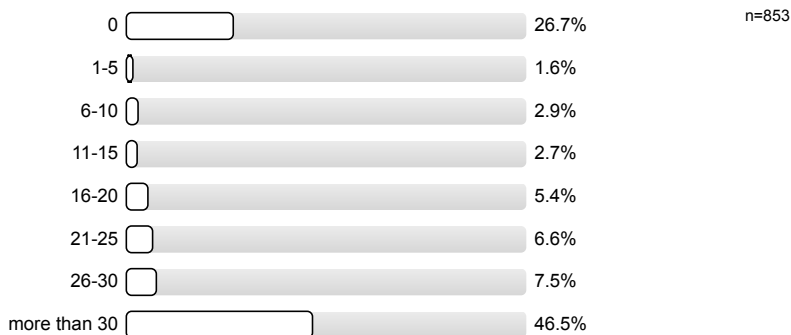
14. 5. While school has been in session this academic year, about how many hours per week have you spent working for pay?

(0, 1-5, 6-10, 11-15, 16-20, 21-25, 26-30, more than 30)

14.1) a. on campus?



14.2) b. off campus?



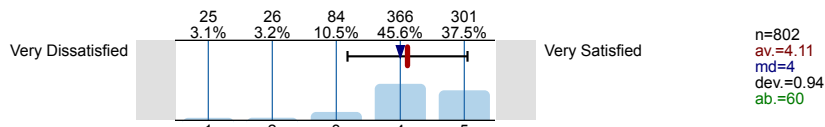
15. Section D: Other Offices That Serve You

These next questions ask for your opinion about the services provided by various offices on campus, the staff associated with those offices, and about campus safety.

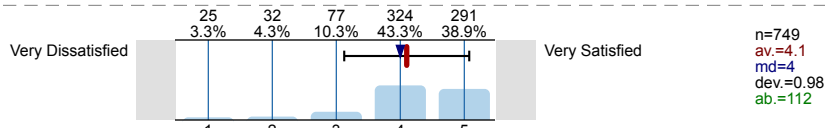
1. First, in thinking about your past two years at Fayetteville State University, please rate your satisfaction with the **services** provided by the following offices on campus.

(very satisfied, satisfied, neither satisfied nor dissatisfied, dissatisfied, very dissatisfied, no experience to judge)

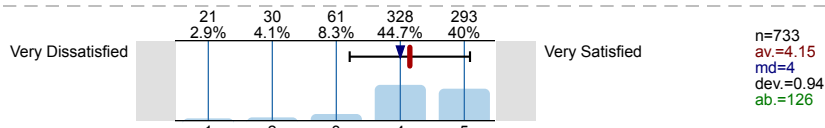
15.1) a. Registrar's Office



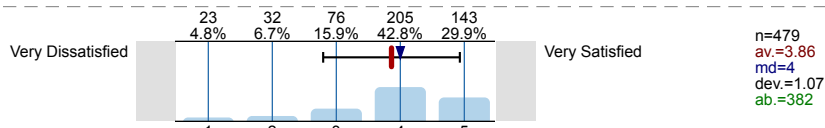
15.2) b. Financial Aid: Application/award process



15.3) c. Financial Aid: Disbursement process



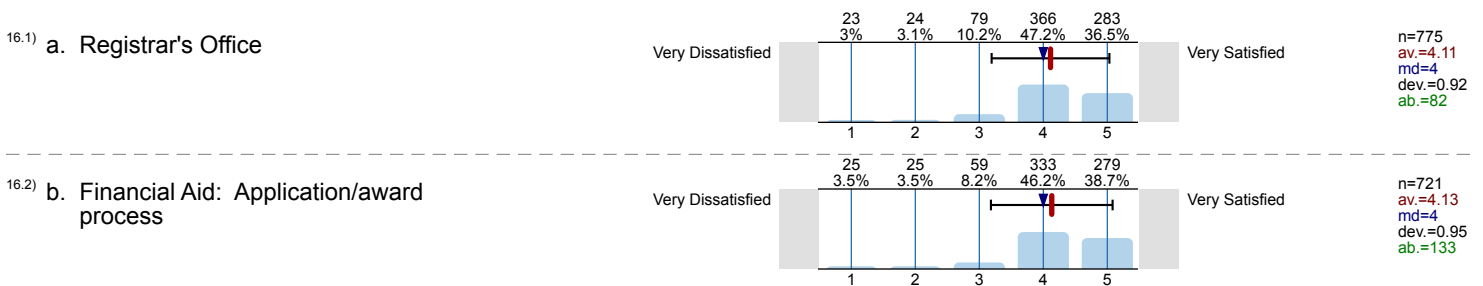
15.4) d. Dining Services





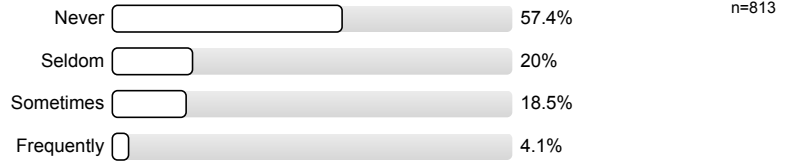
16. 2. Now, in thinking about your past two years at Fayetteville State University, please rate your satisfaction with the staff associated with the following offices on campus.

(very satisfied, satisfied, neither satisfied nor dissatisfied, dissatisfied, very dissatisfied, no experience to judge)



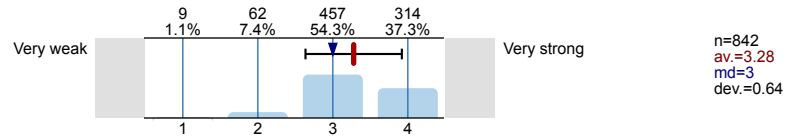


16.14) 3. Over the past two years, how often have you had concerns with your personal safety on campus?



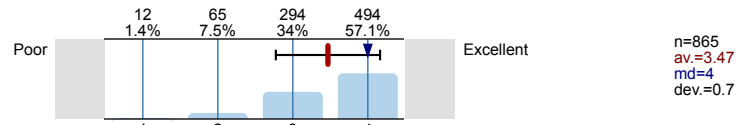
17. Section E: Your Conclusions

17.1) 1. All things considered, how would you characterize the learning environment on this campus?

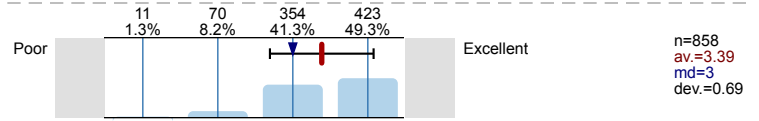


18. 2. All things considered, how would you evaluate the quality of instruction? (excellent, good, fair, poor)

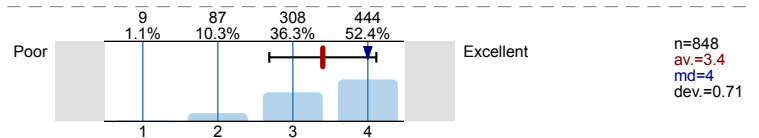
18.1) a. In your major?



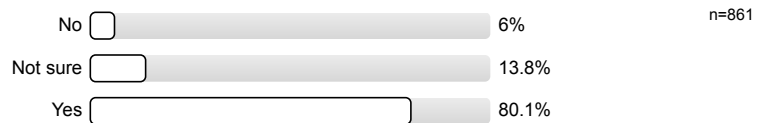
18.2) b. Overall?



18.3) 3. All things considered, how would you evaluate the overall education that you are receiving at this institution?



18.4) 4. Would you recommend this institution to a friend considering college?



18.5) 5. If you could start over again, would you still choose to attend this institution?



19. Section F: Graduation and Beyond

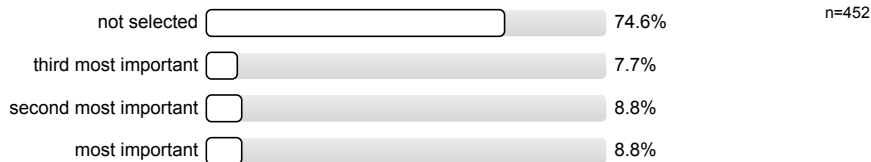
19.1) 1. Has it taken you longer than four years (i.e., eight consecutive semesters of enrollment) to graduate?



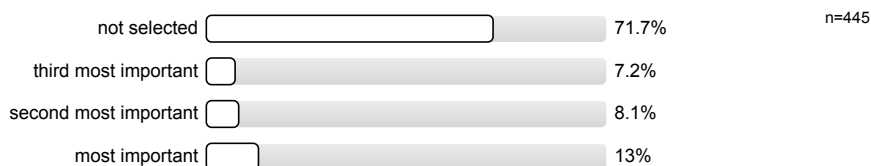
20. 2. (IF F1='yes', if F1='no' proceed to next question) Listed below are various reasons why it might have taken you longer than four years to graduate. Please indicate the top three reasons it took you longer than four years to graduate.

(Response options: Most Important, 2nd Most Important, 3rd Most Important)

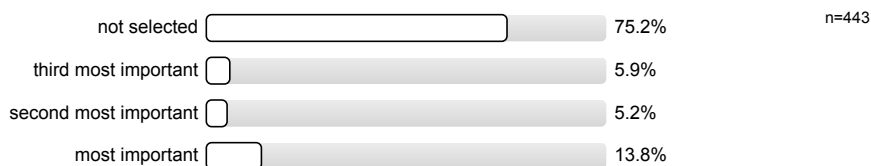
20.1) a. I wanted to/was advised to take a lighter course load



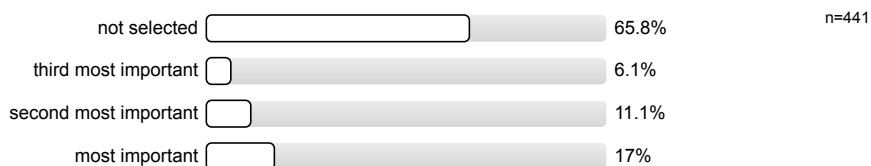
20.2) b. I could not get the courses I needed



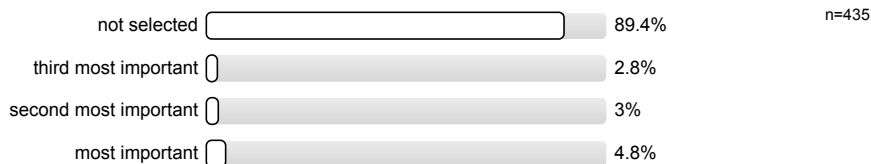
20.3) c. I lost credits when I transferred to FSU



20.4) d. I changed majors

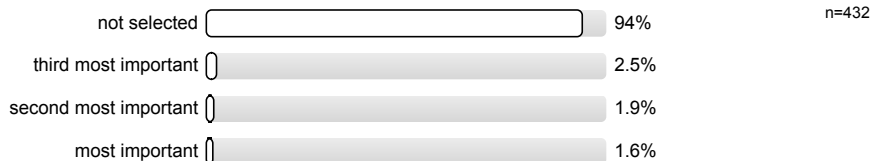


20.5) e. I am graduating with more than one major



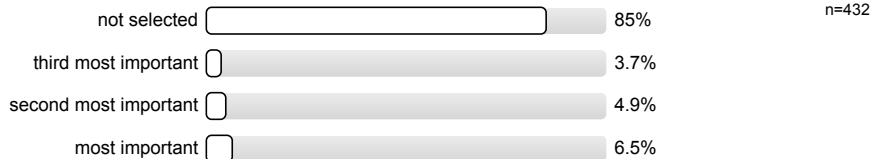
20.6)

f. My participation in a Study Abroad program



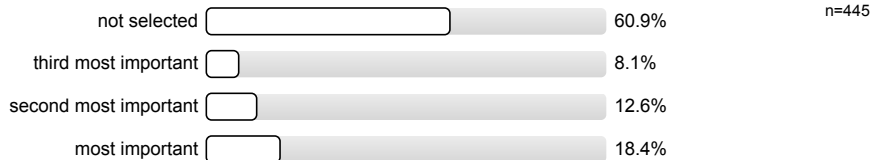
20.7)

g. My participation in a co-op, internship, practicum, student teaching, etc.



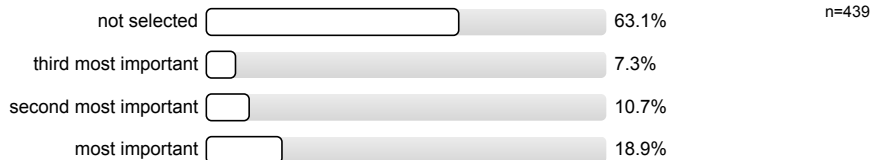
20.8)

h. The number of hours I spent working for pay



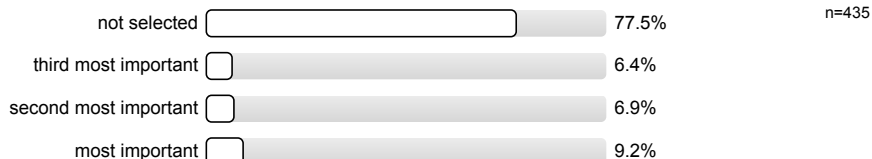
20.9)

i. Financial reasons



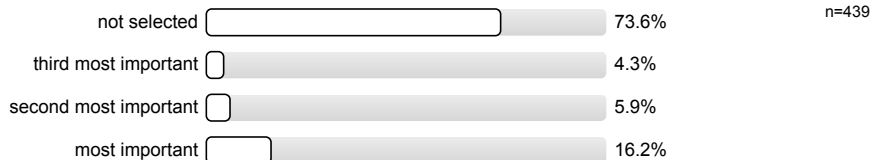
20.10)

j. I went part-time for personal (non-financial) reasons (e.g., medical, family, etc.)



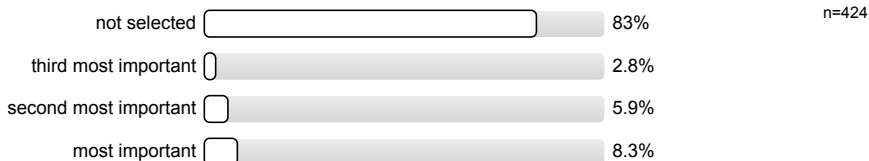
20.11)

k. I took a semester or more off for personal (non-financial) reasons (e.g., medical, family, etc.)

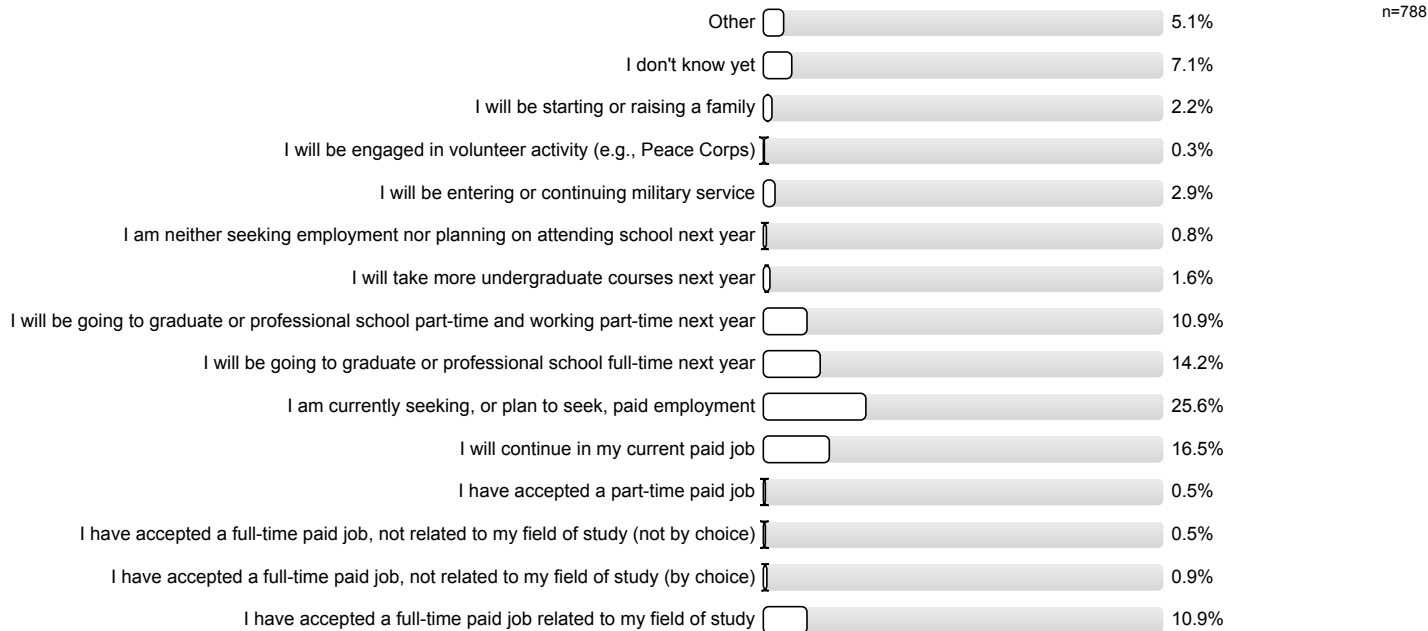




20.12) I. Other reasons



20.14) 3. Please indicate the best description of your primary plans following graduation by marking the one most appropriate response below. (Mark only **One** response)

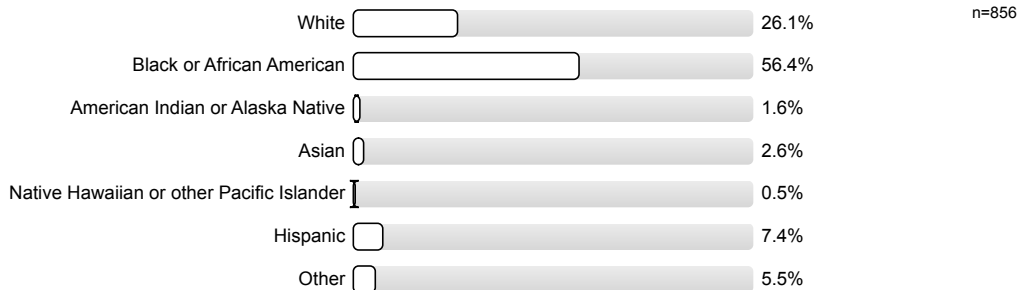


21. Section G: Supplementary Questions

21.1) 1. What is your gender?

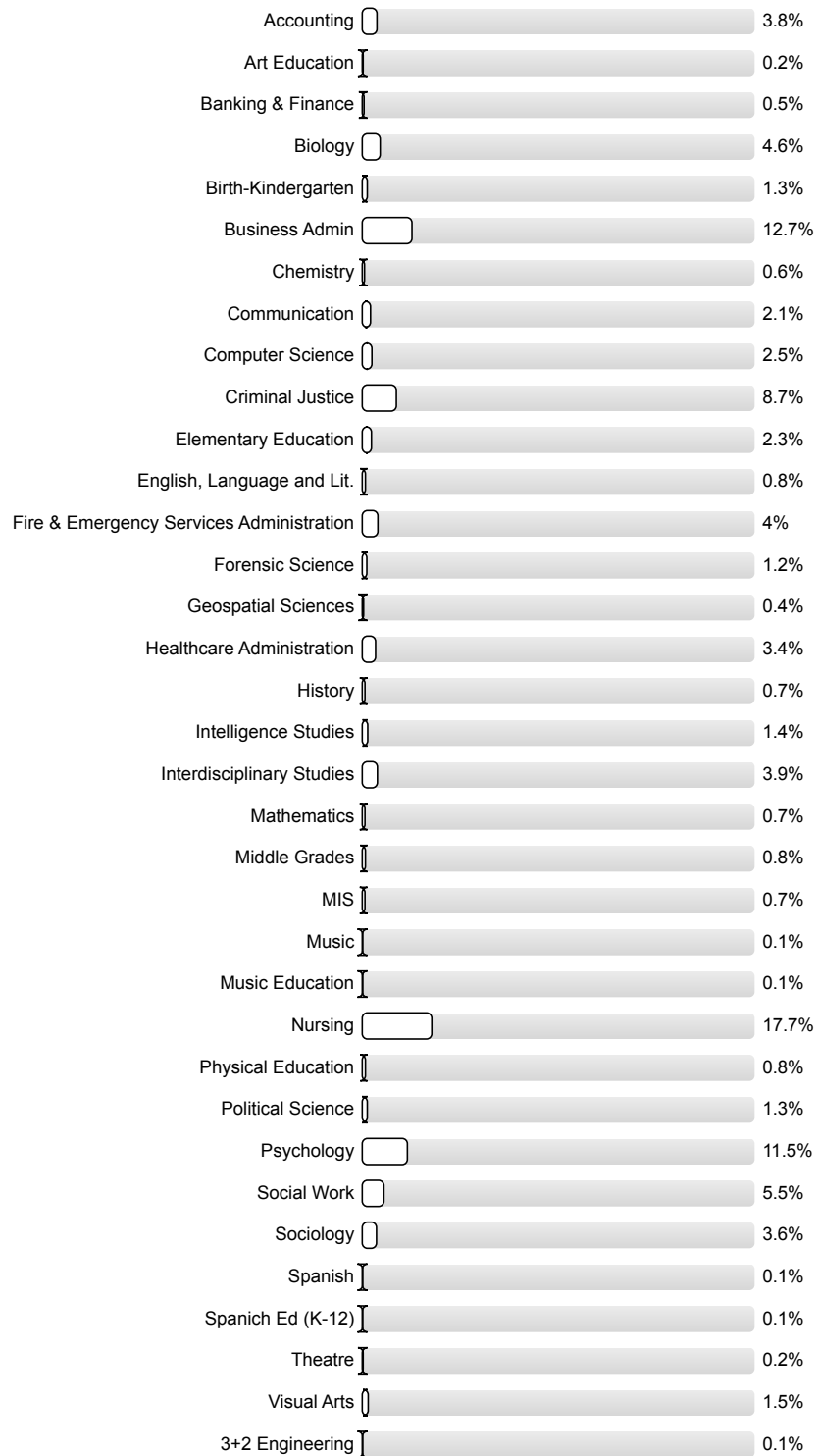


21.2) 2. What is your race/ethnicity?



## 21.3) 3. What is your major?

n=852

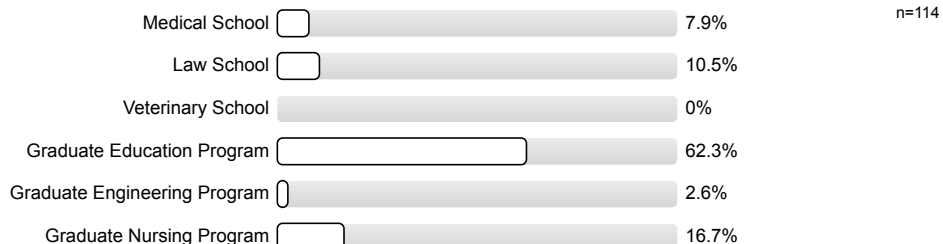


21.5)

If you answered the previous question, please select a salary range

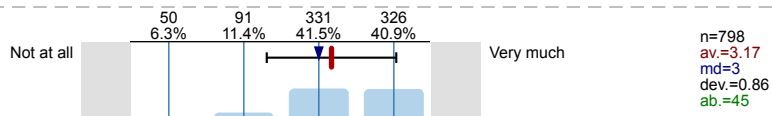


21.7) 6, Were you accepted into a :



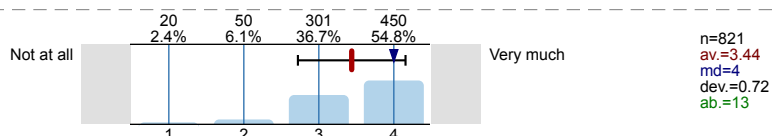
21.8)

7. To what extent did your FSU experience help you develop a global perspective?



21.9)

8. To what extent did your FSU experience help you develop critical thinking skills?



21.10) 9. In your senior year, approximately how many hours did you spend outside of class preparing for class?



21.11) 10. Approximately what percentage of your major courses required papers or reports of more than ten pages?



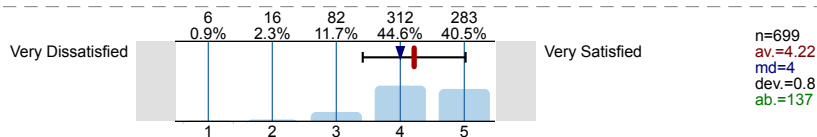
21.12) 11. Did your major provide an opportunity for you to integrate knowledge from various major courses, such as through a capstone course, senior project or thesis, or senior seminar?



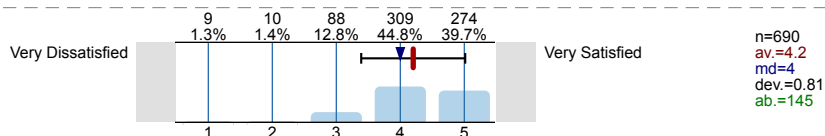
21.13) 12. Did you work on a research project with a faculty member outside of class?



21.14) 13. In thinking about your past two years at FSU, please rate your satisfaction with the **services** associated with the Enrollment Services Center.



21.15) 14. In thinking about your past two years at FSU, please rate your satisfaction with the **staff** associated with the Enrollment Services Center.



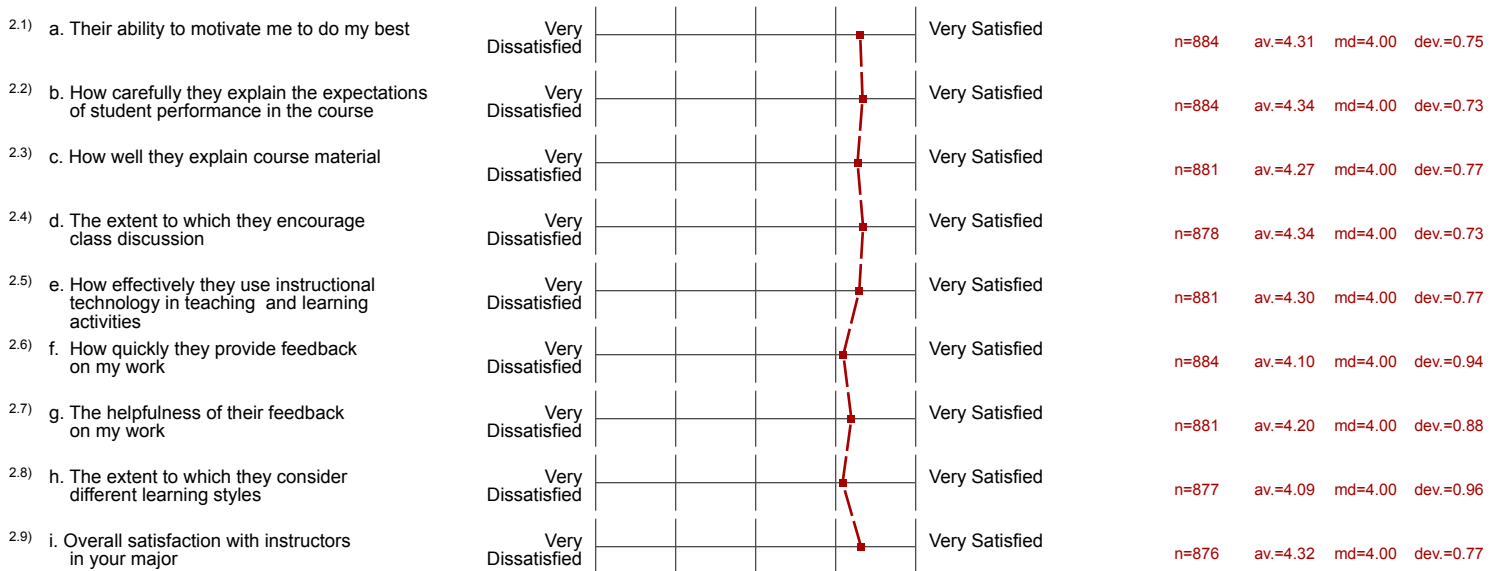
# Profile

Compilation: 19-20 Graduating Senior Survey

Values used in the profile line: Mean

## 2. Section A. Faculty Contributions

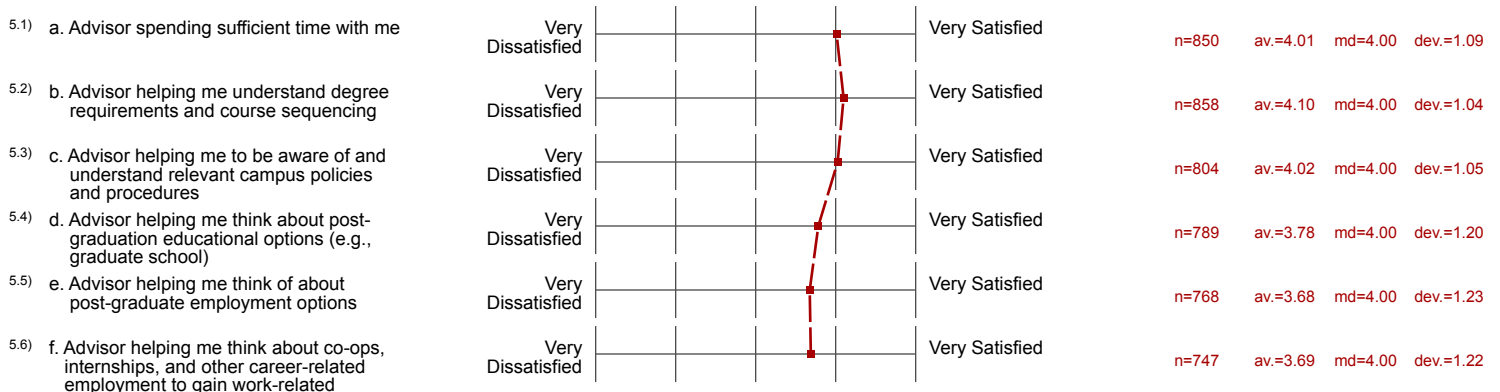
Please rate your overall satisfaction with **instructors in your major department** on each of the following:  
(*very satisfied, satisfied, neither satisfied nor dissatisfied, dissatisfied, very dissatisfied*)



## 3. Section B. Help Outside the Classroom



## 5. 2. Academic advising in your major



5.7) g. Advisor helping me to understand and develop a clear path to achieve my career goals	Very Dissatisfied					Very Satisfied	n=784	av.=3.80	md=4.00	dev.=1.18
5.8) h. Advisor providing me with information about whom to contact with non-academic problems or concerns	Very Dissatisfied					Very Satisfied	n=791	av.=3.92	md=4.00	dev.=1.11
5.9) i. Academic advising overall	Very Dissatisfied					Very Satisfied	n=852	av.=3.99	md=4.00	dev.=1.09

6. 3. Library services

6.1) a. Helpfulness of staff	Very Dissatisfied					Very Satisfied	n=669	av.=4.30	md=4.00	dev.=0.78
6.2) b. Space for individual student work	Very Dissatisfied					Very Satisfied	n=651	av.=4.37	md=5.00	dev.=0.76
6.3) c. Space for group work	Very Dissatisfied					Very Satisfied	n=635	av.=4.31	md=4.00	dev.=0.82
6.4) d. Training/instruction for using library and information resources	Very Dissatisfied					Very Satisfied	n=664	av.=4.24	md=4.00	dev.=0.80
6.5) e. Access to databases and resources	Very Dissatisfied					Very Satisfied	n=751	av.=4.32	md=4.00	dev.=0.77
6.6) f. Access to online library resources	Very Dissatisfied					Very Satisfied	n=767	av.=4.33	md=4.00	dev.=0.78
6.7) g. Hours of operation	Very Dissatisfied					Very Satisfied	n=649	av.=4.28	md=4.00	dev.=0.80
6.8) h. Effectiveness of library resources and services in improving my learning experience	Very Dissatisfied					Very Satisfied	n=725	av.=4.31	md=4.00	dev.=0.76
6.9) i. Library services overall	Very Dissatisfied					Very Satisfied	n=754	av.=4.35	md=4.00	dev.=0.72

7. 4. Information Technology

7.1) a. Training on the technology I need to use	Very Dissatisfied					Very Satisfied	n=711	av.=4.13	md=4.00	dev.=0.79
7.2) b. Assistance from the helpdesk in solving my technology problems	Very Dissatisfied					Very Satisfied	n=728	av.=4.18	md=4.00	dev.=0.81
7.3) c. Hours of operation for university computer labs	Very Dissatisfied					Very Satisfied	n=640	av.=4.18	md=4.00	dev.=0.80
7.4) d. Availability of equipment and software in university computer labs to meet my needs	Very Dissatisfied					Very Satisfied	n=646	av.=4.19	md=4.00	dev.=0.79
7.5) e. Availability of wireless access on campus	Very Dissatisfied					Very Satisfied	n=679	av.=3.86	md=4.00	dev.=1.15
7.6) f. Online course management systems(s) used in my classes (e.g., Blackboard)	Very Dissatisfied					Very Satisfied	n=820	av.=4.30	md=4.00	dev.=0.70
7.7) g. Effectiveness of information technology in improving my learning experience	Very Dissatisfied					Very Satisfied	n=789	av.=4.22	md=4.00	dev.=0.75
7.8) h. Information technology services overall	Very Dissatisfied					Very Satisfied	n=800	av.=4.23	md=4.00	dev.=0.73

8. 5. Career Services

8.1) a. Helpfulness of staff	Very Dissatisfied					Very Satisfied	n=611	av.=4.19	md=4.00	dev.=0.84
8.2) b. Information on internships, co-ops, and other career-related experiences	Very Dissatisfied					Very Satisfied	n=608	av.=4.08	md=4.00	dev.=0.92

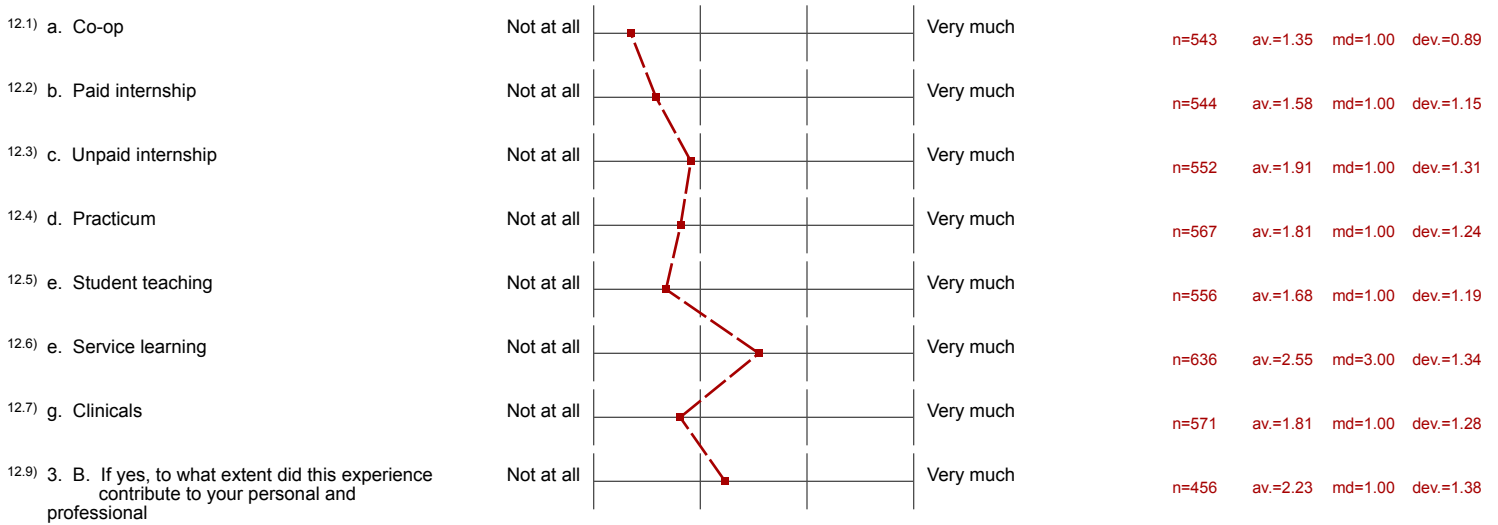
8.3)	c. Access to employment opportunities (e.g., career fairs, interviews, job listings, etc.)	Very Dissatisfied							Very Satisfied	n=651	av.=4.10	md=4.00	dev.=0.92
8.4)	d. Assistance with resume preparation, interviewing skills, networking, salary negotiations, etc.	Very Dissatisfied							Very Satisfied	n=595	av.=4.06	md=4.00	dev.=0.95
8.5)	e. Help with self-assessment related to careers (e.g., Strong Interest Inventory, MBTI, Focus 2)	Very Dissatisfied							Very Satisfied	n=556	av.=3.99	md=4.00	dev.=0.97
8.6)	f. Availability of career resources online	Very Dissatisfied							Very Satisfied	n=618	av.=4.05	md=4.00	dev.=0.92
8.7)	g. Information on academic majors, minors, and certifications related to my career interests	Very Dissatisfied							Very Satisfied	n=635	av.=4.02	md=4.00	dev.=0.96
8.8)	h. Assistance with career options in the military	Very Dissatisfied							Very Satisfied	n=470	av.=4.00	md=4.00	dev.=0.95
8.9)	i. Assistance with career options in volunteering organizations (e.g., Peace Corps, Teach for	Very Dissatisfied							Very Satisfied	n=518	av.=3.99	md=4.00	dev.=0.97
8.10)	j. Assistance with preparing for graduate/professional school (e.g., medicine, law)	Very Dissatisfied							Very Satisfied	n=556	av.=3.92	md=4.00	dev.=1.04
8.11)	k. Information on "soft skills" (e.g., teamwork, interpersonal skills, time management, interacting with diverse people) needed	Very Dissatisfied							Very Satisfied	n=590	av.=4.07	md=4.00	dev.=0.91
8.12)	l. Information on labor market data and knowledge specifically related to career interests (e.g., median pay, entry-level	Very Dissatisfied							Very Satisfied	n=555	av.=3.97	md=4.00	dev.=0.96
8.13)	m. Career services overall	Very Dissatisfied							Very Satisfied	n=629	av.=4.03	md=4.00	dev.=0.91

10. 1. To what extent do you think your college education contributed to your knowledge, skills, and personal development in each of the following areas?

10.1)	a. Writing effectively	Not at all							Very much	n=857	av.=3.53	md=4.00	dev.=0.67
10.2)	b. Speaking effectively ( i.e., to large and small groups and making presentations)	Not at all							Very much	n=840	av.=3.45	md=4.00	dev.=0.77
10.3)	c. Listening attentively	Not at all							Very much	n=841	av.=3.50	md=4.00	dev.=0.75
10.4)	d. Comprehending written and oral information	Not at all							Very much	n=852	av.=3.57	md=4.00	dev.=0.66
10.5)	e. Using mathematics skills	Not at all							Very much	n=849	av.=3.36	md=4.00	dev.=0.81
10.6)	f. Applying scientific methods of inquiry	Not at all							Very much	n=849	av.=3.40	md=4.00	dev.=0.77
10.7)	g. Applying analytic skills	Not at all							Very much	n=851	av.=3.54	md=4.00	dev.=0.66
10.8)	h. Using critical thinking skills	Not at all							Very much	n=857	av.=3.63	md=4.00	dev.=0.61
10.9)	i. Using technologies appropriate to my discipline	Not at all							Very much	n=851	av.=3.56	md=4.00	dev.=0.67
10.10)	j. Developing leadership skills	Not at all							Very much	n=854	av.=3.50	md=4.00	dev.=0.74
10.11)	k. Working effectively as part of a team	Not at all							Very much	n=850	av.=3.51	md=4.00	dev.=0.74
10.12)	l. Experiencing personal growth (e.g., self-discipline, responsibility, self-awareness, etc.)	Not at all							Very much	n=855	av.=3.64	md=4.00	dev.=0.62
10.13)	m. Ability to work with people from diverse backgrounds	Not at all							Very much	n=848	av.=3.60	md=4.00	dev.=0.69
10.14)	n. Sensitivity to issues associated with racial equity	Not at all							Very much	n=821	av.=3.51	md=4.00	dev.=0.76
10.15)	o. Sensitivity to issues associated with gender equity	Not at all							Very much	n=816	av.=3.48	md=4.00	dev.=0.80

12. 2. B. If you participated in any of the above activities (either for or not for course credit), to what extent did the experience(s) contribute to your personal and professional growth?

(Very much, Somewhat, A little, Not at all)



13. 4. A. During the past two years, did you participate in any community service project(s) sponsored by the following at Fayetteville State University or a group outside the university? (mark all that apply)

(yes-participated in community service sponsored by this group; no, did not participate)

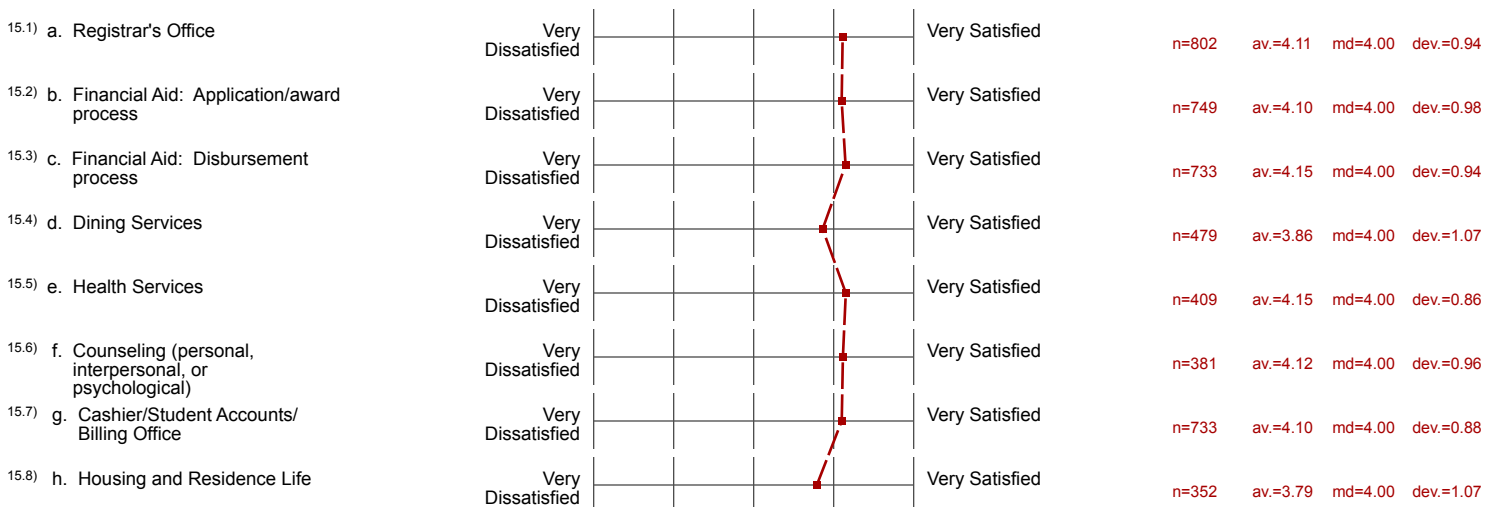


15. Section D: Other Offices That Serve You

These next questions ask for your opinion about the services provided by various offices on campus, the staff associated with those offices, and about campus safety.

1. First, in thinking about your past two years at Fayetteville State University, please rate your satisfaction with the **services** provided by the following offices on campus.

(very satisfied, satisfied, neither satisfied nor dissatisfied, dissatisfied, very dissatisfied, no experience to judge)





15.9) i. Bookstore	Very Dissatisfied							Very Satisfied	n=832	av.=4.34	md=4.00	dev.=0.80
15.10) j. Campus recreation	Very Dissatisfied							Very Satisfied	n=391	av.=4.02	md=4.00	dev.=0.90
15.11) k. On-campus shuttle/ transportation services	Very Dissatisfied							Very Satisfied	n=268	av.=3.71	md=4.00	dev.=1.18
15.12) l. Parking	Very Dissatisfied							Very Satisfied	n=635	av.=3.20	md=4.00	dev.=1.37
15.13) m. Campus Police Department	Very Dissatisfied							Very Satisfied	n=505	av.=3.67	md=4.00	dev.=1.16

16. 2. Now, in thinking about your past two years at Fayetteville State University, please rate your satisfaction with the **staff** associated with the following offices on campus.

(very satisfied, satisfied, neither satisfied nor dissatisfied, dissatisfied, very dissatisfied, no experience to judge)

16.1) a. Registrar's Office	Very Dissatisfied							Very Satisfied	n=775	av.=4.11	md=4.00	dev.=0.92
16.2) b. Financial Aid: Application/award process	Very Dissatisfied							Very Satisfied	n=721	av.=4.13	md=4.00	dev.=0.95
16.3) c. Financial Aid: Disbursement process	Very Dissatisfied							Very Satisfied	n=707	av.=4.12	md=4.00	dev.=0.97
16.4) d. Dining Services	Very Dissatisfied							Very Satisfied	n=458	av.=4.02	md=4.00	dev.=0.98
16.5) e. Health Services	Very Dissatisfied							Very Satisfied	n=415	av.=4.18	md=4.00	dev.=0.87
16.6) f. Counseling (personal, interpersonal, or psychological)	Very Dissatisfied							Very Satisfied	n=366	av.=4.19	md=4.00	dev.=0.93
16.7) g. Cashier/Student Accounts/ Billing Office	Very Dissatisfied							Very Satisfied	n=705	av.=4.13	md=4.00	dev.=0.86
16.8) h. Housing and Residence Life	Very Dissatisfied							Very Satisfied	n=347	av.=3.84	md=4.00	dev.=1.14
16.9) i. Bookstore	Very Dissatisfied							Very Satisfied	n=808	av.=4.37	md=4.00	dev.=0.75
16.10) j. Campus recreation	Very Dissatisfied							Very Satisfied	n=383	av.=4.06	md=4.00	dev.=0.91
16.11) k. On-campus shuttle/ transportation services	Very Dissatisfied							Very Satisfied	n=268	av.=3.82	md=4.00	dev.=1.12
16.12) l. Parking	Very Dissatisfied							Very Satisfied	n=607	av.=3.33	md=4.00	dev.=1.35
16.13) m. Campus Police Department	Very Dissatisfied							Very Satisfied	n=489	av.=3.71	md=4.00	dev.=1.17

17. Section E: Your Conclusions

17.1) 1. All things considered, how would you characterize the learning environment on this campus?	Very weak							Very strong	n=842	av.=3.28	md=3.00	dev.=0.64
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18. 2. All things considered, how would you evaluate the quality of instruction? (excellent, good, fair, poor)

18.1) a. In your major?	Poor							Excellent	n=865	av.=3.47	md=4.00	dev.=0.70
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18.2) b. Overall?		<p>n=858    av.=3.39    md=3.00    dev.=0.69</p>
18.3) 3. All things considered, how would you evaluate the overall education that you are receiving at this institution?		<p>n=848    av.=3.40    md=4.00    dev.=0.71</p>

**21. Section G: Supplementary Questions**

21.8) 7. To what extent did your FSU experience help you develop a global perspective?		<p>n=798    av.=3.17    md=3.00    dev.=0.86</p>
21.9) 8. To what extent did your FSU experience help you develop critical thinking skills?		<p>n=821    av.=3.44    md=4.00    dev.=0.72</p>
21.14) 13. In thinking about your past two years at FSU, please rate your satisfaction with the <b>services</b>		<p>n=699    av.=4.22    md=4.00    dev.=0.80</p>
21.15) 14. In thinking about your past two years at FSU, please rate your satisfaction with the <b>staff</b>		<p>n=690    av.=4.20    md=4.00    dev.=0.81</p>

# Profile Line for Indicators

Compilation: 19-20 Graduating Senior Survey

**2. Section A. Faculty Contributions**

Please rate your overall satisfaction with **instructors**

**3. Section B. Help Outside the Classroom**

5. 2. Academic advising in your major

6. 3. Library services

7. 4. Information Technology

8. 5. Career Services

10. 1. To what extent do you think your college education contributed to your knowledge, skills, and personal development in each of the following

