

Student Help Resources for Online Learning

Introduction to Online Learning

- [FSU Online Student Orientation: https://bit.ly/3ayFCz0](https://bit.ly/3ayFCz0)
Self-paced course covering Canvas basics & traits & skills that lead to success in online courses.
- [UNC System's Online Learning 101: https://bit.ly/2UzyQ6N](https://bit.ly/2UzyQ6N)
An introduction to learning online! A series of modules that will help you understand what it means to be an online student.
- [Getting Started with Canvas as a Student: https://bit.ly/3bCM2NM](https://bit.ly/3bCM2NM)
This page compiles essentials for accessing & participating in your Canvas courses.

Canvas Help and Support

1. Canvas Help #: 877-242-4910
2. [Canvas Help Chat: https://bit.ly/2Jua5m4](https://bit.ly/2Jua5m4)
3. [Canvas Student Guides: https://bit.ly/39voZmK](https://bit.ly/39voZmK)
4. [Canvas Video Guides: https://bit.ly/2QXvrw4](https://bit.ly/2QXvrw4)

Upswing Online Tutoring

Access through [FSU Engage](#): (formerly MyBronco Portal) or Canvas!

- [How to use Upswing tutoring as a student: https://bit.ly/2UwZL2R](https://bit.ly/2UwZL2R)
- [How to use Upswing Writing Lab: https://bit.ly/2Uw5I5L](https://bit.ly/2Uw5I5L)
- [Essay Review: https://bit.ly/2R1Koxr](https://bit.ly/2R1Koxr)
Writing experts give advice and edits on your papers.
- [Ana: https://bit.ly/3dHKHXH](https://bit.ly/3dHKHXH)
A virtual text messaging assistant.

Bronco Alerts

- [Bronco Alerts: https://bit.ly/2UOai8N](https://bit.ly/2UOai8N)
- [LiveSafe App: https://bit.ly/39yGtOZ](https://bit.ly/39yGtOZ)

Exam Proctoring Resources

Respondus:

<https://web.respondus.com/he/>

- [Introduction to Respondus LockDown Browser for Students:](#)
- [Respondus Lockdown Browser Student Guide](#)
- [Respondus Monitor Resources and Instructions](#)

Proctor Free

Proctor Free Quick Start Guide for Students:

<https://drive.google.com/file/d/1jy6Z9V7nJ23PEfRctCME6S78S204vhEy/view>

Web Conferencing Tools

Canvas Conferences:

https://community.canvaslms.com/docs/DOC-10701-canvas-student-guide-table-of-contents#jive_content_id_Conferences

- [How do I use Conferences in a course as a student?](#)
- [How do I create a conference in a student group?](#)
- [How do I join a conference in a course as a student?](#)

Zoom

Host Tutorials

- Scheduling a Meeting: <https://bit.ly/340HIWc>
- Meeting Controls & Settings: <https://bit.ly/2USIkK6>

Attendee Tutorials

- Joining & Configuring Audio & Video: <https://bit.ly/2wHKeo5>
- Participating in Break Out Rooms: <https://bit.ly/2w6mVE2>

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Microsoft Teams

- Introduction to Microsoft Teams: https://youtu.be/jugBQqE_2sM
- Meetings in a Channel with Microsoft Teams: https://youtu.be/jugBQqE_2sM
- How to Share Files with Microsoft Teams: <https://youtu.be/cYbmiXzIzwE>

FSU Academic Support

- [Academic Support:](https://www.uncfsu.edu/academics/academic-resources)
<https://www.uncfsu.edu/academics/academic-resources>
- [Academic Regulations:](http://acalog.uncfsu.edu/index.php?catoid=4)
<http://acalog.uncfsu.edu/index.php?catoid=4>
- [Chestnutt Library Services for Online Students:](https://www.uncfsu.edu/library)
<https://www.uncfsu.edu/library>
- [Office of Online Education: Resources for Students](https://www.uncfsu.edu/academics/colleges-schools-and-departments/online-education)
<https://www.uncfsu.edu/academics/colleges-schools-and-departments/online-education>
- [Student Handbook](https://www.uncfsu.edu/assets/Documents/2017%20Student%20Handbook.pdf)
<https://www.uncfsu.edu/assets/Documents/2017%20Student%20Handbook.pdf>

Expectations, Etiquette, Protocols & Tips for Success!

- [Tips for Online Course Success \(PPTX\)](https://drive.google.com/file/d/1VY2vF2rhLwng0O44oYhwbYe1r1YSDwOu/view)
<https://drive.google.com/file/d/1VY2vF2rhLwng0O44oYhwbYe1r1YSDwOu/view>
- [Online Course Etiquette \(PDF\)](https://drive.google.com/file/d/1SDRgDN3z9c3gnZkZqy-aawKgpx-G_IF9/view)
https://drive.google.com/file/d/1SDRgDN3z9c3gnZkZqy-aawKgpx-G_IF9/view
- [Discussion Protocols \(PDF\)](https://drive.google.com/file/d/1wYn1ZU_DzWF7wqV4DKdopX_sH5kby6HO/view)
https://drive.google.com/file/d/1wYn1ZU_DzWF7wqV4DKdopX_sH5kby6HO/view
- [Email Protocols \(PDF\)](https://drive.google.com/file/d/18NApqJksQJvrK7hkgyUKpOxqa2pxXvRd/view)
<https://drive.google.com/file/d/18NApqJksQJvrK7hkgyUKpOxqa2pxXvRd/view>

Privacy and Accessibility

- [Canvas Accessibility Policy:](https://www.instructure.com/canvas/accessibility)
<https://www.instructure.com/canvas/accessibility>

- [Canvas Privacy Policies:](https://www.instructure.com/policies/privacy?newhome=canvas)
<https://www.instructure.com/policies/privacy?newhome=canvas>

Screen Recording

- [ScreenCast-O-Matic: https://screencast-o-matic.com/](https://screencast-o-matic.com/)

If you have additional questions or need assistance, please
contact: Kathy Hargett, Administrative Support Associate
Office of Faculty Development
T: 910-672-1768
E: kharget1@uncfsu.edu

Purpose: *this document provides some essential information for students taking courses online. It is not intended to be an exhaustive list of all available resources.*