

Questions and Answers from Parent Town Hall Meeting, August 27, 2020

Q: When will classes go online?

A: We work in partnership with the Cumberland County Health Department who will advise us, if that time should come, with recommendations to move online. The recommendation would be shared with President Hans of the UNC System Office. Together, we would make a decision that is in the best interest of the university's students, faculty, and staff. It is noted that we have not reached that point yet. We remain hopeful that on-campus classes will continue through the end of the semester.

Q: Students are reporting that their professors are allowing their students to take off masks in their classrooms. How do you plan to enforce a mask mandate?

A: The instructor has been reminded of the mandate that masks must be worn in every classroom. Students who witness noncompliance should report violations to the Office of the Provost.

Q: Why do students not have the option to be completely remote during this time?

A: Many classes are offered remotely. Students can meet with their advisor for further information.

Q: If a student feels they have symptoms and/or have been exposed who should be their 1st point of contact: Dorm director, student health, advisor, etc.?

A: The student should call the Student Health Center and make an appointment to be screened.

Q: How do we slow the spread of COVID-19 on campuses with students like FSU?

A: All students and employees are required to practice the 3 "Ws"; wear face coverings, wait or practice social distancing and wash hands often. These measures have been proven to slow the spread of COVID-19. We also advise against gathering in large groups. In September, Student Health Services, Campus Police and other internal departments will host after hours information sessions with the resident hall students.

Q: What help is provided for older students who do not live on campus?

A: Student Health services are available for all enrolled students. One can make an appointment to be screened. In most cases, same day services are provided. If one is very sick with difficulty breathing, we recommend visiting the Emergency Department at the local hospital. If any student needs accommodations associated with COVID-19, please contact the Counseling and Personal Development Center for more information.

Q: If a student test negative, do they need to report to the Student Health?

A: No unless they were being quarantined for possible exposure. If any student requires a note to return to class, then the student needs to contact Student Health

Q: Why can't the classroom be sanitized between each class?

A: Each room is thoroughly cleaned and sanitized once a day. Students have access to cleaning wipes to wipe down chairs and desks. We will be expanding our cleaning services next week to offer more cleaning between classes.

Q: How is a cluster measured? It is a bit discouraging that the statement issued by the Chancellor was posted on certain social media outlets and not sent to parents.

A: A cluster is determined by 5 or more cases of COVID-19 within a close distance. We will have our communications team send direct notification to parents in the future.

Q: The dashboard is updated weekly.

A: We have now begun to update the dashboard three times weekly.

Q: How many students has the university tested?

A: Mandatory testing is not required for all students. The university offers free testing for those students who request it. To date, the university has tested 2,000 individuals, which includes students, employees, and members of the local community.

Q: Has Chick-fil-A been disinfected?

A: All campus spaces are thoroughly cleaned and disinfected daily

Q: If the infection rate explodes how much revenue will the university lose?

A: The University has received CARES Act funding which provides resources for lost revenue.

Q: Will this team get listings on students who test outside of the university?

A: All positive cases are reported to the Health Department. The Health Department informs the university of positive student cases.

Q: Did students receive a thermometer when they came to campus?

A: Yes. All students were given a welcome kit, which included a digital thermometer. *Some students did not receive a thermometer.* If any student did not receive a thermometer, the student should contact the Resident Hall team or the POC for commuter students.

Q: Will other UNC Schools hold a town hall soon?

A: We do not know the answer to that question.

Q: Are we going to address equity?

A: There are many equity forums planned for the campus community this semester. Please check the university's website often for upcoming events that are free to the public.

