

The FSU Staff Senate convened in-person in J.C. Jones Board Room and online via Microsoft Teams Thursday, January 18, 2024. President Roni Stearns called the meeting to order at 2:00 pm.

Attendance:

Roni Stearns, Jermaine Stearns, Dorothy Cannon-Brown, Melissa Wells, Chanieca Hudson, Dwayne Hodges, Claudette Fuller, Tiffany Torres, Adrian Williams, SeQuenna Pennix, Kaitlin Angelini, Roderick Fullwood, Abby Folgate, Michelle Hocker, Adam Toland, Gloria Wells, Ivan Williams, Barbara Cohen, Ernestine Spears, David Troup, Chrystal Cooper-Johnson, Amariche Hawkins, Shenetta Dudley, Paula Sampson, Alicia Broadus, Patricia Flanigan, Rangel Moore, Zahra Shakarkhar, Jesse Baker, Arnecia Moody, Alicia Judd

Review and Approval of Minutes:

November minutes will be tabled to our next meeting.

Treasurer Report:

No changes to report. The account has been reconciled.

23000P - \$1,377.13. There was a transfer of \$1,000 which brings the total amount to \$3,377.13.

The total amount on the Mr. & Ms. Staff education fund will be provided at the next meeting.

Funds for the Staff Appreciation luncheon should have been secured in July.

Committee Updates:

- ❖ Executive Committee – Will meet to do a calendar sketch.
- ❖ Murder Mystery Theatre Committee – Postponed until further notice.
- ❖ Ways & Means Committee – Poinsettia sale was very successful.
- ❖ Hospitality Committee
- ❖ SGA & Faculty Senate Liaisons – Tabled until next meeting.
- ❖ Communications/Publications Committee – Bronco Beat extended the deadline. Next meeting scheduled for January 22, 2024, 2:00 – 4:00 p.m. Articles for inclusion are requested. The goal is to have it published by January 31st.
- ❖ Bi-Laws – In the process of highlighting items that need to be changed. The meeting will take place next Tuesday at 11:00 a.m.

Items of Concern: Dr. Adu-Mireku will be stepping down. The new person is expected next week. Updates to the textbook policy are forthcoming.

Human Resources – Carl Dean, Associate Vice Chancellor for Human Resources

DreamBuilders Communications, Inc. – Professional Development Session

(Dr. Kenston Griffin)

There was a wonderful team building exercise performed which allowed participants to view people differently and to cope with situations by thinking about various inputs. Some of the

takeaways from this experience was to focus on a reactive protocol. Participants were taught the 7 keys to effective customer service.

1. Customize each experience.
2. First impressions are lasting.
3. Listen holistically.
4. Communicate effectively.
5. Transparency
6. Exceed expectations.
7. Inspect what you expect.

Some of the exercises included the following:

Courtesy
Communication
Presentation
Implementation
Strategy

Meeting adjourned at 4:01 p.m.

Next meeting February 15, 2024